



Window World Detroit
2873 Haggerty Road
Commerce Charter Twp., MI 48390
Office: (248) 940-1533
www.WindowWorldDetroit.com



WINDOW AGREEMENT

Lijo Anthony

Phone: 2485687194

Install Address: 1841 Crooks Rd

Email: lijocf@me.com

Rochester Hills, MI 48309

Quote Name: Lijo Anthony - Sales - Windows

Design Consultant: Jeff Lowrie

Measured By: Waiting Measure

☐ **Measure Approved**

Date: 7/7/2025

Status: Quote

Payment Method:

Lender:

Contract Type: Sales

Comments:

| Product | Description | Txbl | Qty | Price | Extension |
|-----------------------------|-----------------------------|------|-----|----------|------------|
| White Colored Window | Interior / Exterior - White | N | 6 | \$0.00 | \$0.00 |
| Double Hung Window | Double Pane Clear Glass | N | 5 | \$388.00 | \$1,940.00 |
| Two Lite Slider | Double Pane Clear Glass | N | 1 | \$449.00 | \$449.00 |
| Custom Exterior Window Trim | black | N | 6 | \$175.00 | \$1,050.00 |
| Line Openings | Additional Option | N | 5 | \$200.00 | \$1,000.00 |
| Job Fee | | N | 1 | \$195.00 | \$195.00 |
| Exterior Color Paint | Black laminate | N | 6 | \$308.00 | \$1,848.00 |

Total Information

Unit Total: 6

Subtotal: \$6,482.00

Tax Rate: 0%

Tax: \$0.00

Total: \$6,482.00

Amount Financed: \$0.00

Payment Method:

Deposit Amount: \$0.00

Balance Paid to Installer upon Completion: \$6,482.00

Renovation, Repair and Print Act (RRP) Compliance

RRP Pamphlet Provided Date: 5/16/2025

Year Home Built: 1901

RRP Signed Date: 5/16/2025



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Product Acknowledgements

- ☐ All replacement windows are installed inside the existing jambs of your windows. There will be minimal glass loss due to the new windows main frame.
- ☐ We will need at least 3 feet in front of each window inside your home. This is necessary to perform our work. Computers and other electronic equipment should be covered or temporarily relocated. If any furniture items are too heavy to move easily, we will gladly assist you. Please let our Installation Coordinator know when scheduling your appointment if this is needed. Please be aware that we are not responsible for any damages that occur from moving furniture at your request.
- ☐ We are not responsible for removing or re-hooking up your current alarm systems. The systems need to be taken care of by your alarm company.
- ☐ Some air conditioners will go back into the new windows. Some air conditioners are wider and taller than the new energy efficient models.
- ☐ We are not responsible for taking down and reinstalling mini blinds, shutters, and drapes.
- ☐ This NOTICE OF RIGHT TO CANCEL describes your rights under the Retail Installment Contract ("Agreement") that you have signed, on the "Date of Transaction" given in this NOTICE OF CANCELLATION. You may CANCEL this transaction, without penalty or obligation, within THREE BUSINESS DAYS from the signed contract date. a "BUSINESS DAY" is defined as if the US Postal Service is working. If you cancel, any property and any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled. If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your NOTICE OF CANCELLATION, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract. To cancel this transaction, mail or deliver a signed and dated copy of this NOTICE OF CANCELLATION or any other written notice, or send a telegram, to Window World of Detroit at 2873 Haggerty Rd. Commerce Charter Twp, MI 48390.
- ☐ I have received a copy of the lead hazard information pamphlet informing me of the potential risk of the lead hazard exposure from renovation activity to be performed in my dwelling unit. I received this pamphlet before the work began.
- ☐ SolarZone Exclusion: If SolarZone is not an item on this contract, you have declined this option. (See Terms & Conditions, #15)
- ☐ Custom Exterior Trim Exclusion: If Custom Exterior Trim is not an item on this contract, you have declined this option.
- ☐ Grids Exclusion: If Grids are not an item on this contract, you have declined this option.
- ☐ CREDIT CARD ON FILE: If paying by credit card, you hereby authorize Window World Penn Ohio to charge the credit card supplied for the payment of all products, services

and fees. The credit card provided will be kept on file and will remain in effect until the expiration of the credit card account. All products, services and fees will be charged to the credit card on file as they are completed and/or due, unless directed otherwise by you.

☐ I understand that according to my associations' bylaws, I may need the approval of my home owners association/condo association to approve my window/door order. I further understand that it is my responsibility to make the home owners association/condo association aware of the order and obtain their approval. I either have the approval of the association or know that I do not need it. Therefore, I take full responsibility for any costs associated if this order needs to be cancelled and or changed/re-ordered after the cancellation date on the contract.

☐ On October 23, 2023, Energy Star ratings have changed. Depending on size, style, and internal grid option, the Energy Star ratings may or may not meet the new 7.0 Energy Star ratings on windows and / or patio doors.

Primary Homeowner

Secondary Homeowner



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WINDOW AGREEMENT

Preparing for Your New Windows and Doors

Congratulations on your decision to increase the comfort level, value and appearance of your home.

To maximize your investment and enable the installation to take place as smoothly as possible, this page sets out additional terms of our contract, and information about what to expect when our installers arrive.

1. **Expected Delivery Time.** All of our windows and doors are custom made at one of our manufacturing plants located around the country and shipped to any of our over 200+ Window World locations. The time between when your order is placed and when your windows and or doors are ready to be installed, though not guaranteed, is typically 6 to 9 weeks. At that point we will call you to set an installation date. If for some reason you need to delay your installation for more than a couple of weeks after notification that we are ready to install your order, we will be happy to work with you. We will need to collect the remaining balance before installation if the delay you request is more than three weeks. These times are approximate, and Window World cannot control any unforeseen actions such as strikes, manufacturing delays, weather conditions, and acts of nature, time of year business conditions or special orders.

2. **Access to the Windows and Doors.** We will need approximately 6 feet in front of each window and or door inside your home, so we can place our drop cloths / plastic and tools necessary to perform our work. Computers and other electronic equipment should be covered or relocated temporarily. Please move aside any furnishings that are in the way of our work. If any furniture items are too heavy to move easily, we will gladly assist you, but CAN NOT be responsible for damage occurred.

3. **Security of Valuables.** Please remove and secure all valuables. In some cases, you are unable to be in the room (due to EPA RRP Regulations) and we don't want any confusion to where valuables were placed. When the old windows and or doors are removed, gusts of wind may flow through your home. It is advisable to gather together important papers, and other small items that can be disturbed by the wind and relocate them.

4. **Window Coverings and Decorations.** Window World is not responsible for removal re-installation or any damage to the following: all mini blinds, vertical blinds, roll-up shades, shutters, drapes and any other window coverings. We also are not responsible for any window covering sizes or alterations that may be required to reinstall them. Please remove anything hanging on walls that could fall and break due to vibrations due to the installation process. These items may be important to you, and we can't be responsible for damage to them.

5. **Plants and Bushes.** Occasionally we need to work in planters and other landscaped areas of your home that are adjacent to the windows and doors. Please survey your yard prior to us arriving and look for potential problems. Some trees and bushes may need to be pruned back to give us access to your windows. Delicate plants and shrubs in areas right below a window should be temporarily relocated if they cannot survive being stepped on and you want to preserve them. We strive to be careful when working around vegetation, but our priorities are to focus on our work, your windows and our safety while working on your property. We are not responsible for any damage to plants, shrubs or landscaped areas.

6. **Arrival and Departure Times.** We will advise you of the expected arrival time for our crew at the time we set up the installation date with you. Traffic, weather or anything beyond our control may delay the arrival. We generally stay till the job is done, unless it will be a 2 or 3-day job, in which case we may work as long as there is daylight. It is our policy that our installers get a completion certificate signed and collect the outstanding balance at the completion of the job. We ask that you be available to approve the job and make final payment at the time of completion. If this is not convenient for you, we need to know before we start the job. Inclement weather and other unforeseen hindrances are a fact of life and as such we ask that you understand if the weather, traffic, etc. cause a delay or cancellation of an installation appointment occur.

7. **Our Worksite.** We like to set up our worksite as close to your windows and doors as possible and generally your driveway is the best spot. If using the driveway will block a garaged car, please be ready pull vehicles out upon arrival.

8. **Alarm Systems.** For those who have alarm systems, the alarm company should be notified and advised of our job. We can and will disconnect alarm contacts BUT CANNOT re-connect due to liability issues. If for any reason alarm contacts are re-connected, we will not be liable for the alarm system functioning properly.

9. **Where do we start?** Upon arrival, the crew leader will survey the job and determine where to begin. If you have a preference, feel free to advise us and we will accommodate to the best of our ability. Because we work in stages (i.e. removal of old windows, setting the new window, wrapping of exterior, etc.) we don't complete the job one window at a time. The job moves along in a rolling progression where each operation is done on all windows at the same time. This produces a quality job.

10. **If the job takes more than a day, will there be any openings in my house?** NO. We only remove that which can be reinstalled in the same day. Although there may not be a complete window, it will be weather tight and secure for overnight. (Please no critiquing at this time.)

11. **Pets.** We love furry, four legged creatures; however, we need your help in supervising them. We are not always able to close a gate or door behind us when carrying a window, so please keep them in a safe place out of our work area. We cannot be

responsible to retrieve pets that escape your home or yard during the work. Many people say, “don’t worry, he doesn’t bite”, but many installers have been bitten. So please secure dogs that have an aggressive bark towards strangers.

12. **Expect some dust, noise and general disruption of your living space.** Construction work can be messy. It’s an unfortunate reality of remodeling, but we do our best to keep things as clean as circumstances allow. We appreciate your patience and understanding during the job and until everything is finished. Even after we have cleaned up, it is advisable to survey the areas for something we may have overlooked (i.e. kid’s rooms, baby rooms).

13. **Damage to walls, old trim stops and marble stools.** For those of you who have old aluminum and steel windows and are replacing them due to sweating and damaging of the walls be advised that all water damage plaster will most likely fall out. In addition, all the patch work you have done over the years will fall out also. This is normal; however, we are not plaster experts, so the repair to these walls would best be left to the experts. In some case due to out of square openings, new trim is required to make the window look good. *Unless noted on the contract new trim will not be provided or installed by us. You can expect to do some touch up painting on the trim after the installation of your new windows. This is not always necessary and is usually minor and occurs if your trim stops around your sashes are very old, dry, and brittle. They may snap and crack upon removal. If this happens, we can leave them off if you please, or for a small up charge, replace them with newer ones. Many of the old-style stops are no longer available so we would replace the entire window with newer style stops. If we discover any hidden damage to the frame or wall area, we will advise you before we proceed. If you decide to replace or repair anything; the price can be added to your balance. Existing marble stools are a beautiful accent to your windows. Similarly, existing marble stools may crack when your old windows are removed. We will take all reasonable steps to try and prevent damage to the existing marble stools, but we cannot guarantee the marble stools will not crack when the old windows are removed. In the event the existing marble stools do crack, we can replace them with either cultured (manmade) marble stools in a neutral color or with new, natural marble, if you wish. Such replacement will be at additional cost, under a separate contract. Final payment under this contract will not be withheld or delayed pending installation of new window stops or marble stools.

14. **Window Air Conditioners.** We are unable to guarantee existing window a/c units will fit as new replacement windows often have different size openings.

15. **State Uniform Energy Codes.** All states have requirements to meet state energy codes. If you have chosen to decline Low ‘E’ glass to meet these codes, you are accepting full responsibility. We will charge \$189 per sash to make them compliant if necessary.

16. **Pre-1978 Built Homes.** The Environmental Protection Agency (EPA) has new rules and regulations for Renovations, Repair and Painting (RRP) affecting homes built before 1978 regarding lead-based paint. All contractors must comply or face strict fines of up to \$37,500.00. We are unable to leave old windows or materials that could possibly have led based paint unless wrapped to contain any lead base paint.

17. **Want to keep any old products removed?** If there is anything you would like to keep, please let our scheduling department know at time of scheduling your installation and let installers know what you want to keep before they begin and verify it was left before installers leave. We have no access to materials after we leave the premises. We do not leave aluminum windows or siding.

18. **Window World Cancellation Period.** Window World has 3 days from final measurements to cancel this contract.

19. **Model Numbers.** Manufacturers model numbers may in some cases, not match Window World model numbers. Example: manufactures 4000 equals Window World 6000 triple pane.

20. **Relax and enjoy the show.** After we have been introduced to your home, feel free to run errands, take a walk or just relax. If a question should arise; by all means, ask the crew leader for clarification. WE enjoy people who are interested in what we do, and most customers are intrigued with the process. We do get nervous, however, when a customer constantly hovers over our shoulder. Like any professional, we’re always happy to answer questions, but we appreciate being able to concentrate on our work without interruptions and distractions. This insures a safe and quality installation.

21. **Past Due Balances are subject to a service charge of 1.5% per month.** In the event that this amount is placed in the hands of an attorney for collection, the purchaser agrees to pay all cost of collection, including a reasonable attorney fee. Return check fee is \$50 (fifty dollars).

22. **Pennsylvania Bureau of Consumer Protection 888-520-6680**

23. **Licenses:** Pennsylvania, HICPA # 008563 West Virginia, #041998 Toledo Builders License, BTR06954HRC Michigan Builders License, 2101153645

24. **EPA Certified Renovation Firm # NAT-20511-2**

EXCLUSIVE REMEDIES AND LIMITATION ON DAMAGES Our windows are warranted against defects in materials or workmanship as specified in our “All Inclusive Lifetime Limited Warranty”, the terms and conditions of which are incorporated into this Agreement. In addition to that warranty on our products, we promise to refund the purchase price of the windows in the event we are unable to deliver the windows through no fault of the homeowner, and further promise to compensate the homeowner for delays in installation of the products which from incorrect measurements by our personnel or failure to appear on an agreed upon installation time period, up to a maximum of \$100.

The foregoing are the buyer’s sole and exclusive remedies under this contract, whether a claim is based on contract, breach of warranty, negligence or otherwise. In no event shall we be liable for incidental or consequential damages. (2020)

Primary Homeowner

Secondary Homeowner

Design Consultant

You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this sale. Notice of cancellation must be in writing and postmarked no later than midnight of the third business day (5/18/25) following the execution of this agreement.

Typical Window and Patio Door Installation is between 6 to 9 weeks after final measurements are done.

This Window World Franchise is independently owned and operated by Window World PennOhio, LLC under license from Window World, Inc.