

Carpet Cleaning Services Proposal Summary RFP-RH-25-050 Closed August 21, 2025 3:00 P.M. Modernistic II is the awarded vendor		Centurion Carpet Cleaning 1989 Tobosal Court Warren, MI 48091	Du-All Cleaning, Inc. 35474 Mound Rd Sterling Heights, MI 48310	Greener Method Cleaning Service, LLC 38380 Abruzzi Drive Westland, MI 48185	Ivory Property Restoration 1270 Souter Blvd Troy, MI 48083	Midwest Carpet Cleaning P.O. Box 601 Belleville, MI 48112	Modernistic II 821 Wakefield St. Plainwell, MI 49080	Southern Cleaning Service, INC. (SCSI) 7900 Belfort Parkway, Ste 300 Jacksonville, FL 32256	Speed Clean Services 18711 East 14 Mile Road Clinton Twp., MI 48035
Minimum of 5 references:	Reference list provided	Reference list provided - municipalities included	Reference list provided - municipalities included	Reference list provided	References Provided - municipalities included	Reference list provided - municipalities included	Reference list provided - municipalities included	Reference list provided - municipalities included	Reference list provided - municipalities included
Hot Water Extraction?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Truck Mounted System or Portable?	Mounted	Mounted	Mounted	Mounted	Mounted - always truck mounted w/accessibile - portable when not	Mounted	Portable	Mounted	Mounted
How hot in Fahrenheit is the proposed system's hot water before the water experiences normal heat losses:	201-245 degrees	220 degrees	180-200 degrees (adjustable)	In excess of 160 degrees. Adjustable thermostat allows us to control the temperature.	120 degrees	210 degrees	140 degrees	200 degrees	200 degrees
Detail carpet cleaning system to be utilized for cleaning:	We have both systems	Truck mount, Pro chem, Apex GTX 1200 psi	Ei Diablo - Ei Jeffe Mounted (3), Hydra Master - CDS 4.8 (2), Pro Chem Everest 650 (1), Sapphire 370 (1) - legend brands	Diamond Model truck-mounted carpet cleaning system, which provides powerful hot water extraction, adjustable temperature control and high suction capability to ensure deep cleaning and rapid drying. Our process is: Pre-Inspection, Furniture Manipulation, Dry Soil Removal, Spot Treatment, Pre-Spray & Dwell Time, Hot Water Extraction, Drying, Post-Spotting, Final Walk-Through & Quality Control. More detail included in proposal.	Schedule service to be cleaned, contact facilities 7 days in advance to ensure availability, sign in if required, assess work site and address concerns, move plastic floor protection & furniture, prespray carpet to loosen up dirt and soil, place wall guards on corners, agitate/hot water extraction where portable unit will not be used, leave wet floors signs around cleaned areas, place air movers if requested, pick up equipment/signs before leaving move back any plastic floor protectors & furniture, sign out if need.	Truck-mounted hot water extraction (industry gold standard). Uses non-toxic bio degradable cleaning solutions heated to 210F, applied at 400 PSI, and 450 CFM airflow for deep soil removal. Includes pre-treatment of heavily soiled areas specialized equipment (brush pros, rates, lifters), and a road range of targeted spot treatments.	We use hot water extraction method for carpet cleaning, which is widely recognized as one of the most effective techniques for deep cleaning. This process involves applying heated water and cleaning solution into the carpet fibers, then extracting dirt, debris, and allergens, with powerful suction. Using a wand and brushes, our team is able to loosen embedded soil and restore the carpet's appearance while ensuring a thorough, hygienic clean.	We use truck mounted hot water extraction as our primary system, supported by portable units for areas with limited access. Our method ensures deep cleaning with rapid drying times. Pre-treatment of soiled areas, wall guards for hose protections, and air movers are standard.	We use truck mounted hot water extraction as our primary system, supported by portable units for areas with limited access. Our method ensures deep cleaning with rapid drying times. Pre-treatment of soiled areas, wall guards for hose protections, and air movers are standard.
Equipment List:	List provided	List provided	List provided	List provided	All equipment is owned by Midwest Carpet Cleaning. List provided.	List provided	List provided	Provided	Provided
Do you possess adequate wall-guards to complete: Provide 24-hour phone number:	Yes 810-217-2573	Yes 586-709-9517	Yes, as well as other floor protection as needed 734-335-1735	Yes 1-800-375-9648	Yes 734-637-4868	Yes 800-609-1000	Yes 904-260-3100	Yes 586-791-1500 option 1	Yes 586-791-1500 option 1
Emergency and after hour procedures	Call the main office number 800-722-8855 and hit #2 and it will transfer to 810-217-2573 or just call the 810-217-2573 number (it is a cell)	Project managers are available 24/7. Customer can request emergency services by calling 586-709-9517	inbound calls outside of normal office hours are handled by a live attendant with emergencies routed to on-call staff members 24/7.	When customers call our 24/7 emergency line, a local technician is dispatched immediately and arrive on-site within two hours.	Midwest Carpet Cleaning offers 24/7 emergency water extraction services with a goal of arriving within two hours of a call. When a technician arrives, they assess the situation, extract water, and apply Concorbium, a disinfectant, deodorizer, and cleaner. Depending on the severity of the flood, they may recommend pulling up the carpet padding and using drying equipment like air movers and dehumidifiers. Follow-up visits are scheduled for the next business day to check for dryness and complete tasks such as replacing padding, stretching the carpet, or picking up equipment.	24/7/365 emergency line directed to Modernistic employees who will respond within 5 min to work with you to asses needs and dispatch teams to arrive within 2 hours, often sooner. Non-emergency needs will be addressed within 24 hours or the next business day.	You can report through the janitorial manager customer portal any issues and the managers will be notified immediately.	Calls are answered 24/7. Response confirmed within 1 hour and technician onsite within 2 hours. We maintain a rapid-response structure proven in trauma & high-security environments.	Calls are answered 24/7. Response confirmed within 1 hour and technician onsite within 2 hours. We maintain a rapid-response structure proven in trauma & high-security environments.
Based on current resources, are you available to begin work November 2025	yes	Assuming the correct date is November 2025, yes	November 2025 - yes	yes	We can begin work as soon as the City is ready.	yes	yes	yes - prepared to begin November 2025	yes - prepared to begin November 2025
Registrations or certifications:	Yes, several tech that have taken IICRC courses.	Yes, IICRC Certification, Spartan CleanCheck Certification	Company and staff members are IICRC Certified.	Yes, IICRC Certificates for carpet cleaning and Maintenance.	Not at this time currently	Our firm is IICRC Certified - individual certifications are available upon request.	IICRC Certified Firm (master designation in water, Fire, and Textile Restoration. EPA Lead-Safe Certified. Licensed by the State of Michigan for asbestos remediation. OSHA 1910.1030 compliant.	IICRC Certified Firm (master designation in water, Fire, and Textile Restoration. EPA Lead-Safe Certified. Licensed by the State of Michigan for asbestos remediation. OSHA 1910.1030 compliant.	IICRC Certified Firm (master designation in water, Fire, and Textile Restoration. EPA Lead-Safe Certified. Licensed by the State of Michigan for asbestos remediation. OSHA 1910.1030 compliant.
Subcontractors? Y/N If yes, list & rates & costs	No *The owners also own Adam's Complete Cleaning which we may use if needed.	No	No	No	No	No	Yes, carpet cleaning technician training.	No	No
Can meet City insurance requirements?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Provided completed W-9?	No W-9 provided in proposal, but they marked yes	Yes	Available upon award	They wrote yes, but a W9 was not included.	Yes	Yes	No W-9 provided in proposal, but they marked yes	Yes	Yes
Copies of SDS for each chemical provided Y/N	No, no SDS sheets were provided in the proposal, but they marked yes	No	Available upon award	Yes.	Yes	Yes	No, no SDS sheets were provided in the proposal, but they marked yes	Yes	Yes
Preferred Payment method	ACH - 45 days from receipt	ACH - 45 days from receipt	ACH - 45 days from receipt	Credit Card - 2% additional fee	ACH - 45 days from receipt	ACH - 45 days from receipt	ACH - 45 days from receipt	ACH - 45 days from receipt	ACH - 45 days from receipt
Exceptions, substitutions or deviations, etc.	none	none	none	none	none	none	none	none	none
Additional comments not addressed above:	none	none	W-(and SDS available upon award.	none	none	Michigan & family owned & operated, 150+ IICRC-certified technicians, Truck-mounted hot water extraction, 24/7/365 emergencies confirmed in 1 hour on-site in 2, dedicated rep & 2 coordinators for every account, inclusive, people-first culture, 57% female leadership, upholstery cleaning & chair wipe downs included.	none	none	none