



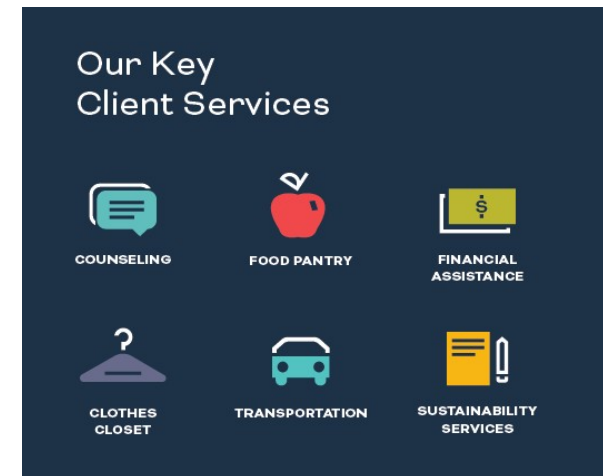
PRESENTATION TO ROCHESTER HILLS CITY COUNCIL

October 20, 2025

Who we are

- Founded in 1968, Neighborhood House is a nonprofit organization that assists our neighbors during times of hardship.
- We collaborate with the community and other social service providers to help neighbors in financial crisis move toward financial and overall wellness.
- Our service area includes: Rochester, Rochester Hills, Auburn Hills, Oakland Township and Addison Township

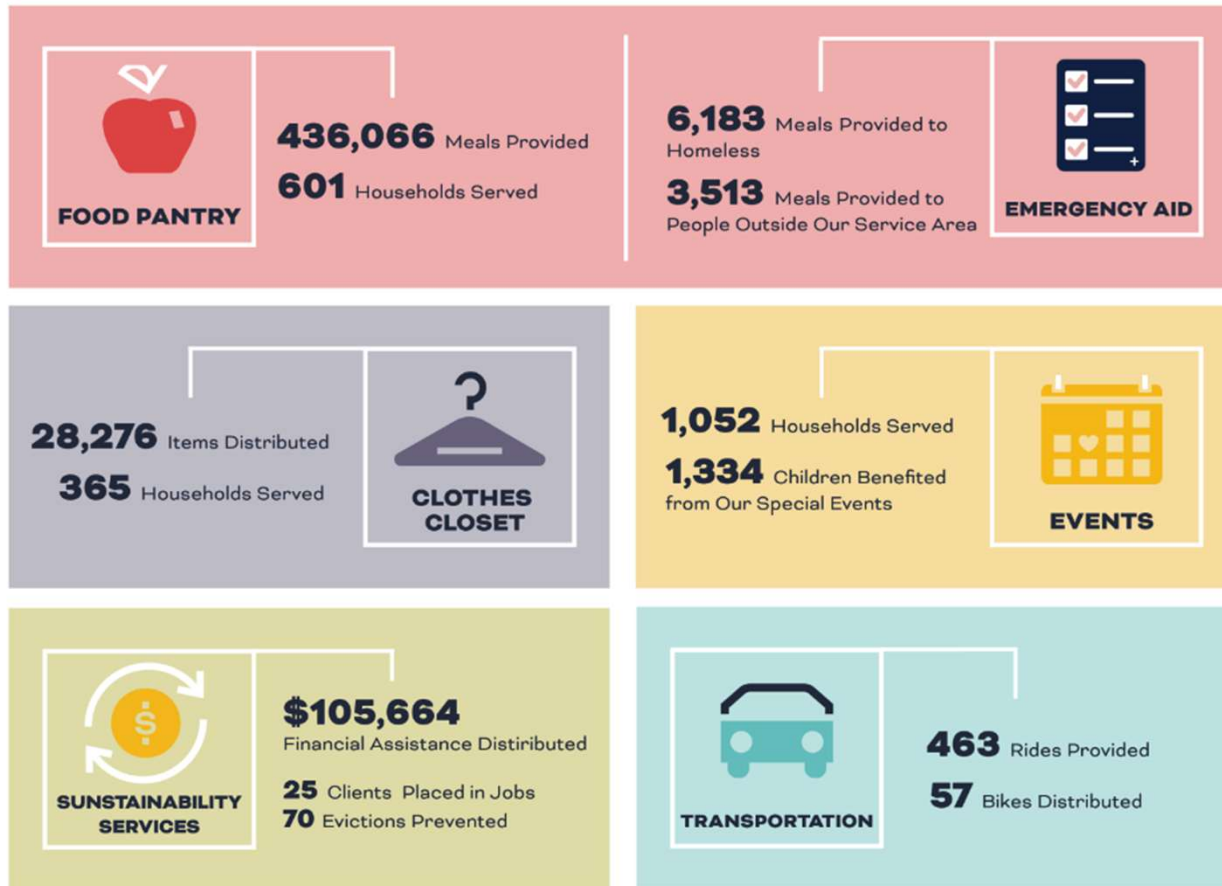
Our Mission: Neighborhood House walks the path toward self-sustainability with our neighbors during times of hardship.



Who we serve

- The clients of Neighborhood House are in Poverty or ALICE (Asset Limited Income Constrained Employed)
 - Estimates of Poverty in our service area is ~5.5% (RH is around 4.9%)
 - Estimates of ALICE in our area is ~20% (10% – 25% range) (RH is around 20%)
 - The death of a family member, divorce, a medical emergency, or a car breakdown can have a devastating effect on these families
- Overview of NH Clients
 - 63% of our clients are in poverty
 - 59% of our clients are female
 - 26% are single female parents
 - 23% of clients are on fixed income (senior or disabled)
- Our goal is to empower our clients towards sustainability.

Our Impact in 2024



What did we use the RH grant for?

- Most of the RH grant was used to pay rent for RH residents that were behind or in eviction
- Neighborhood House financial grants are made as part of the Strive to Thrive process:
 - In depth analysis of household's financial situation
 - Development of a budget
 - Coaching to make household self sustainable including Wellness Plan
 - Payment of grant if individual makes meaningful progress on Wellness Plan
- Rent Grants made with RH Grant:
 - 9 grants made to 9 households impacting 16 individuals
 - Includes 4 seniors and 7 children
 - Includes 4 single mothers with children (2 of these were single grandmothers raising children)
 - 3 households avoided eviction

Our Neighbors Lives Were Directly Impacted by the RH Grant!

Client Case Study



- Even the most diligent money manager can experience unexpected circumstances that put them in a financial hole. Allie, an older adult, valued living independently and had used Neighborhood House services to be able to do so.
- Despite her continued efforts, life served up a couple surprises. Both her medical co-pays and rent increased. In addition, she had requested a ramp installation to help address increasing mobility issues and the request was denied by property management.
- Once again, Allie turned to us. One grant was awarded to bring her utility account current. A second grant supported her relocation to a senior housing complex with affordable rent, utilities and transportation included, social workers and a social network.
- Allie is in a place where she can continue to thrive and live life on her terms, within her budget.

Client Appreciation



- Email received from a New Client:

Hello, I wanted to take a moment to express our deepest gratitude for all the help you provided my mother yesterday. Your kindness and generosity have truly touched our hearts. We were hesitant to reach out for help, thinking others might need it more, until we realized we were those in need. Moving to Rochester three years ago has been a struggle, and staying afloat has been a challenge.

My supportive boyfriend does what he can for my son and I, but big meals are often only on weekends when he's with us. When my mother came home with all that food, I was overwhelmed with joy. I was in a bad mood and hungry, but seeing all that food immediately made me smile and jump for joy! We spent hours organizing everything and talking about each item.

The vitamins were an especially pleasant surprise, as I could only afford to get them for my son. Seeing him come home from school and delight in delicious cookies as a snack was such a wonderful moment. We even enjoyed grilled cheese sandwiches and tomato soup, all thanks to you.

For the first time in a long time, I can make myself something to eat for breakfast, lunch, and dinner. You have made such a difference in our lives, and we are incredibly grateful. I hope to come in and meet you someday soon. You are truly special, and we are so lucky to have you. Thank you from the bottom of our hearts.

Thank You & Looking Ahead



- Thank you for your continued partnership and support.
- Your collaboration directly helps our neighbors move from crisis to stability.
- We are excited to partner with the City of Rochester Hills again as a Giving Tree drop-off location.
- Learn more or get involved: www.ranh.org