

## EXHIBIT A

### 2023 ROCHESTER HILLS-OAKLAND-ROCHESTER OLDER PERSONS' COMMISSION

#### SCOPE OF TRANSPORTATION SERVICES

##### Scope of Work Summary:

##### Current Services

The Rochester Hills-Oakland-Rochester Older Persons' Commission (OPC) has been providing transportation services for over 40 years to qualifying residents of Rochester Hills, Oakland Township and Rochester. Eligible riders include seniors over 60 and adults with disabilities under 60 along with a companion rider. OPC accommodates trips anywhere in the three communities for medical and personal appointments, work, school, shopping, OPC facility, Oakland University, Troy Beaumont and Corewell Health complex. Currently, there is a staff of 1 full time and 31 part time employees that provide administration, dispatch and vehicle operation services. The fleet of 24 vehicles provided over 33,000 rides in 2022 (average 129 rides per day); Monday through Friday from 7:30 a.m. – 4:30 p.m. and Saturday from 9:00 a.m. to 4:00 p.m. The cost per stop in 2022 was \$2.00.

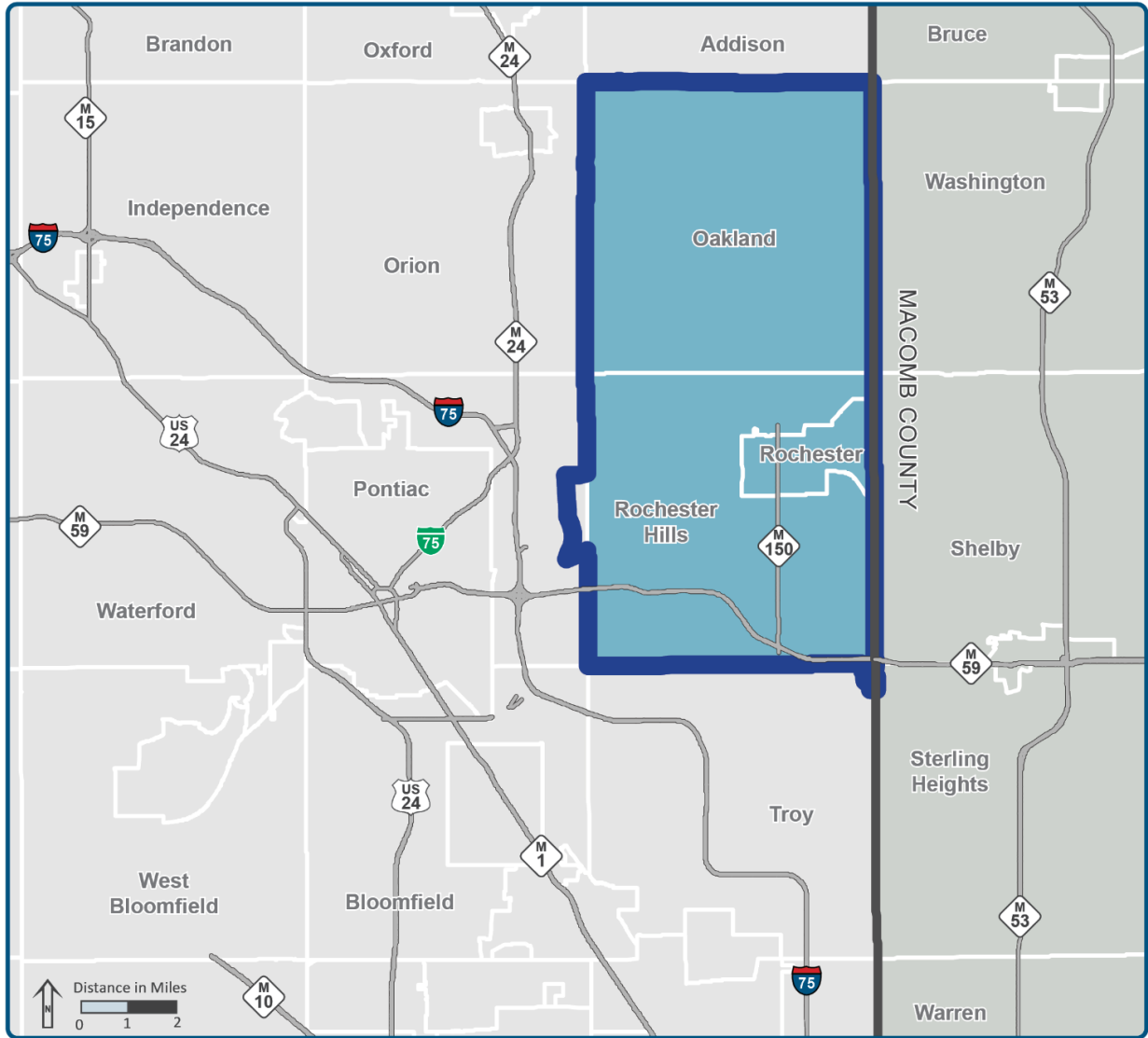
##### 2023 Service Expansion Utilizing Oakland County Millage Funds for Qualifying Residents of Rochester Hills, Oakland Township, and Rochester

- Extend hours of service to Monday through Friday from 7:00 a.m. – 8:00 p.m.
- Increase hourly wage rates and benefits to become more competitive in the current job market.
- Maintain a cost per stop of \$2.00 (two dollars) for all riders.
- Hire and train additional staff (drivers and dispatch).
- Provide work transportation for seniors and disabled into areas bordering the service footprint.

- Provide medical transport (non-emergency) to seniors and disabled to Troy Beaumont (current practice), Auburn Hills, Unisource Building (Long Lake Rd), and other sites near current service footprint.
- ~~• Take delivery of (2) two EV Vans and (4) four EV Charging Stations (funded from SEMCOG Carbon Reduction Grant) that will help to expand and improve service.~~
- ~~• Take delivery of (3) three replacement vehicles (funded from 5310) that will help to maintain and improve service.~~
- ~~• Purchase (3) three EV GMC Equinox to be used for Veterans/Medical Transport Pilot Program (funded from local millage).~~
- Take delivery of (3) three ADA compliant EV Ford Transit Vans.
- Collaborate with other transportation providers, Oakland County and local communities to identify expanded geographic service areas and transfer stops to offer eligible riders expanded seamless service to other areas of the county.

# 2023 OPC SERVICE AREA MAP

• Rochester Hills-Oakland-Rochester Older Persons' Commission •



The information provided hereafter has been compiled from recorded deeds, plats, tax maps, surveys and other public records. It is not a legally recorded map or survey and is not intended to be used as one. Users should consult the information sources mentioned above when questions arise.

**Service Community**

Qualifying residents living in Oakland Twp, Rochester and Rochester Hills may utilize transportation services provided by OPC

**Driving Boundary**

OPC provides transportation services for qualifying residents to work, medical, and shopping destinations located within the driving boundary and areas bordering the service footprint

1.31.2023