

Rochester Area Neighborhood House (RANH) Programs

Summarized for the
Rochester Hills City Council
May 2, 2011



Rochester Area Neighborhood House



Rochester Area Neighborhood House

- Mission

We are a non-profit human service organization that was first formed in 1968 in order to assist our neighbors during times of hardship.

We partner with the community and other social service providers/organizations to help those neighbors move toward self-sufficiency.



Rochester Area Neighborhood House

- Our Neighborhood:

We serve our neighbors in Rochester, Rochester Hills, Auburn Hills (east of I-75), Oakland Township and Addison Township.



RANH Current Programs

- Clothes Closet (44 Mill Street)
- Food Pantry (at First Congregational Church of Rochester)
- Direct Client Financial Assistance
- Counseling
- Transportation





Clothes Closet

- Families and individuals receive new and gently used clothing, coats, blankets and linens.
- Small household items, books and toys are also available.
- New socks and underwear are available for adults and children.
- Birthday Room has new toys and games.
- Local families made over 2,194 visits in 2010.
- Public Sale Days every Wednesday and “Attic Sales” twice a year.



Clothes Closet





Food Pantry

- Provides emergency food for families struggling to feed themselves.
- Personal and sanitary products available.
- Immediate benefit to clients.
- State-of-the-art facility and efficient operation.
- Filled over 1,091 food orders (9,238 bags of food) to 2,503 individuals in 2010.



Food Pantry



First Congregational Church
Pine Street





Direct Client Assistance

- RANH provides direct financial assistance to clients, and acts as a conduit for THAW (The Heat and Warmth Fund).
- Satisfies a wide range of needs:
 - Rent (prevents evictions)
 - Utilities
 - Car repairs
 - Medical bills
 - Education
- Direct Client Assistance in 2010 totaled over \$150,000.



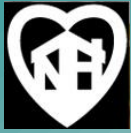
Direct Client Assistance (cont'd)

- Intake and case work is individualized for each person or family seeking assistance.
 - Client interviews and budget reviews
 - Documentation collection and verification
- We use a holistic approach.
- Confidentiality is strictly protected.
- Success stories are very affirming for RANH, our consumers and our supporters.



Rochester Area Neighborhood House





Counseling

- Confidential counseling is offered to low income individuals and families by experienced professionals:
 - Crisis intervention
 - Marriage, family, separation and divorce
 - Depression, anxiety, and stress
 - Grief and loss
 - Other
- 243 hours of counseling were conducted for RANH clients in 2010.
- Benefits are long-term and counselor makes referrals as needed.



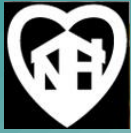
Transportation

- Provides critical transportation for needy clients in a handicapped accessible van.
- Allows clients who are unable to drive themselves to attend medical or social service appointments.
- Provided 450 rides (over 16,200 miles) for qualified clients in 2010.
- Coordinate with other local transportation services (OPC).



Transportation





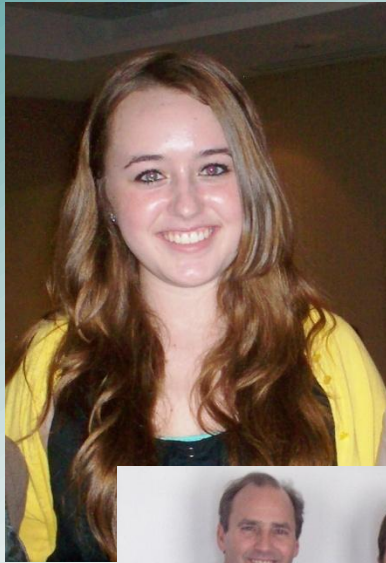
Other Programs

Employment Assistance/Budget Counseling/Job Coaching (in-house or networked programs).

- Special Events/Holiday Assistance.
- Gift Cards.
- Volunteer Networking: connecting skilled volunteers with opportunities in the community.
- Junior Ambassador and Youth Programs.



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Thank You!