# **Clerk's Department**



## **Serving our Customers**

Our focus has been to develop and create a team that is empowered to serve.

#### **Passports**



Creatively approach business processes

#### Meals on Wheels



Contribute to Community

#### **Team Meeting**



Collectively resolve issues

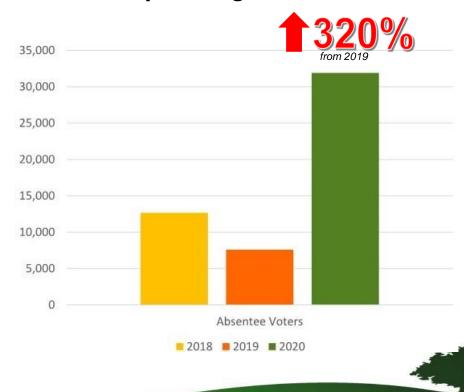


## The Year Ahead - Elections...

"There is nothing permanent except change." - Heraclitus

- 39-Bill Package
- Redistricting
- Increased Absentee Voters





### The Year Ahead – Customer Service...

<u>Customer Service</u> – Extend Passport Hours; Notary Services



Extend passport hours (periodic evenings & Saturdays)



Certify an additional Notary



Ensure adequate staffing to meet the needs of City Council, the Administration and our residents



### The Year Ahead - Youth Council (RHGYC)...

### Growing and Enriching the Rochester Hills Government Youth Council (RHGYC) Program:







Collaboration

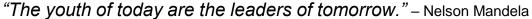














## **Thank You for Your Continued Support**

