

DON'T Just Take Our Word for It

Parks and Natural Resources



BY THE NUMBERS

- Parks - 3,299 Google Surveys – Average Rank **4.6** out of 5
- Museum - 245 Google Surveys - Average Rank **4.7** out of 5
- Museum Programs - Internal Customer Satisfaction **4.9** out of 5
- Outdoor Engagement - Internal Customer Satisfaction – **4.9** out of 5
- **OVER 1,000,000** visits provided annually to our system

Museum at Van Hoosen Farm



"A hidden gem and a great example of preserving history for all ages."

"Absolutely beautiful grounds, the creek is so peaceful, and historically intriguing."



"We had a family event in the Calf Barn on short notice and the team was WONDERFUL ... The Calf Barn was the perfect venue everything perfectly arranged. "

GROUNDS MAINTENANCE



FORESTRY



“Thank you for responding within 24 hrs and Kudos to you.”

**“How do I get my community to respond to Gypsy Moth like Rochester Hills.” -
Neighboring Resident
(Oxford)**

“They (forestry staff) are another reason why I love living in Rochester Hills.”

OUTDOOR ENGAGEMENT

"Your programs are cooler than Oakland Twps. and we will be going to yours from now on."



"A big THANK YOU for an awesome class. I have heard great things already from our adaptive group and staff about how much they loved the hike." - RARA rec supervisor



"Can we book a 2022 camp now? We are trying to plan our June vacation but don't want to miss the Outdoor Camp" - (mother of 2021 camper on the day after camp was out)



NEIGHBORHOOD PARKS

Avondale Park - *“Well maintained, many amenities like nice play structure, ball diamond, covered cement area for gathering, volleyball, basketball court and more field for other sports. A hidden gem.”*

Veterans Memorial Pointe –
“Beautiful ceremony with a flyover this Memorial Day weekend.”



SPENCER PARK

First Time User – *“Your facility and service is spectacular!”*



“Hidden gem. Beach is super clean. The water is clear. Picnic tables in the shade to get out of the sun. Trails, biking, kayaking.”

KEEP OFF GUARD
STAND & SAND PILES

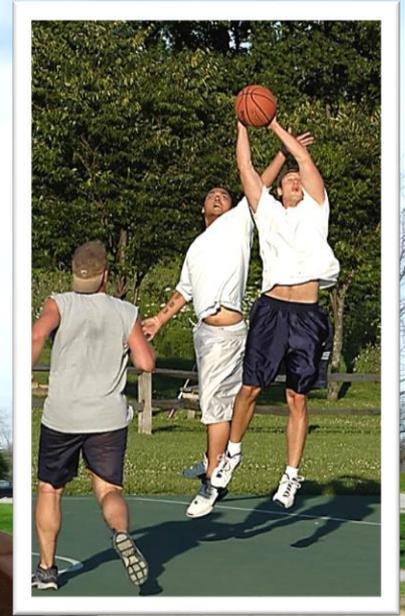
BLOOMER PARK



"Nice park! Even better than Metro park."

"This is a big park! I need to take my bike here. It's full of trails. The stairs are nice. It's well maintained and clean. I love the trails by the river. Even saw a bald eagle by the river!"

BORDEN PARK



"I was at the park and the entire time we were here the park workers were cleaning and keeping it clean. They make the park look great. That makes us want to come back."



INNOVATION HILLS



"Brand new park feel, and I'm honestly all here for it. Enjoyed my walk there, and the restrooms were well kept. "



"Very nice to do an evening stroll. I loved the ambience. Would recommend to visit it and experience yourself."

THANK YOU!

