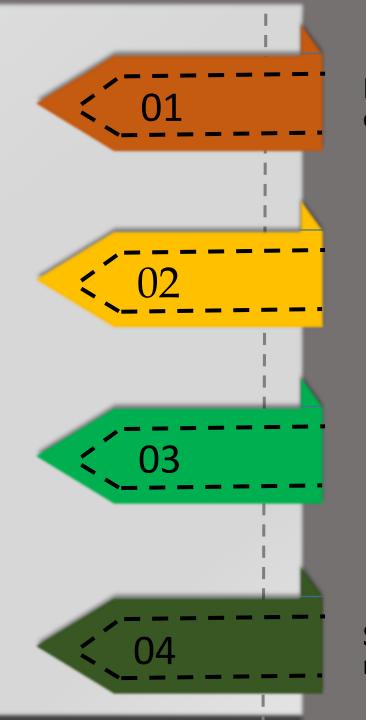


ELECTRONIC PLAN REVIEW



INTRODUCTION

CAPABILITIES OF ELECTRONIC SYSTEM

STATE OF THE ART SYSTEM

SOFTWARE AND HARDWARE

ADVANTAGES

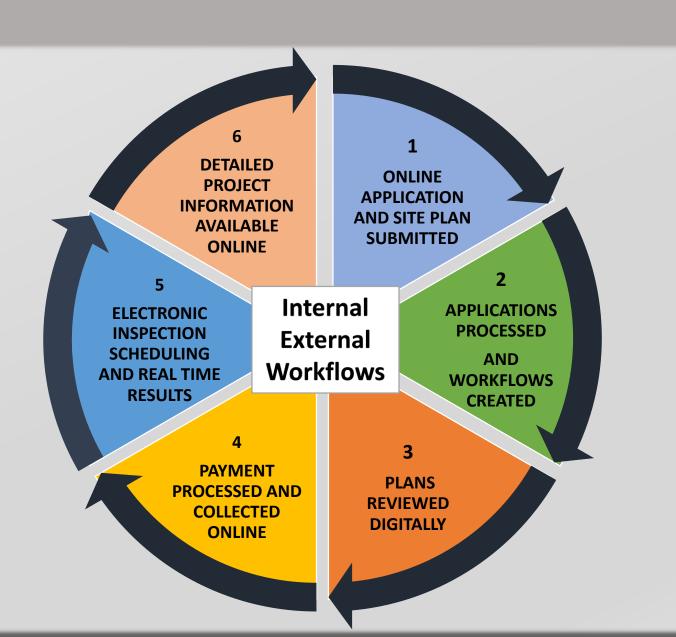
CUSTOMER AND CITY BENEFITS

STATISTICS AND FEEDBACK

ELECTRONIC SYSTEM SURVEY



ELECTRONIC PLAN REVIEW SYSTEM





ELECTRONIC PLAN REVIEW INTERFACES

BS&A Online

- Online Permit Application Submittal
- Online Site Plan
 Submittal
- Online Inspection Scheduling
- Public Access To Property Data



- Project Management
- Permits
- Contractor & Licensees
- Inspection Scheduling / Tracking
- Enforcement
- Certificate
- Report Management



- Integrate With Internal and External Systems
- **User Management**



- Bluebeam® Revu® is a PDF Markup and Editing Software
- Real Time
 Collaboration



Office Staff
 Converts Word,
 Jpeg and Other Files
 To PDF Before
 Entering It Into
 Bluebeam



ELECTRONIC PLAN REVIEW HARDWARE UTILIZED



SCANNER

The large document scanner helps scan the plans that are not submitted electronically





INTERNAL ELECTRONIC PLAN REVIEW STAKEHOLDERS



PLANNING ZONING AND ECONOMIC DEVELOPMENT

DPS/ENGINEERING

BUILDING, ORDINANCE AND FACILITIES

PARKS AND NATURAL RESOURCES

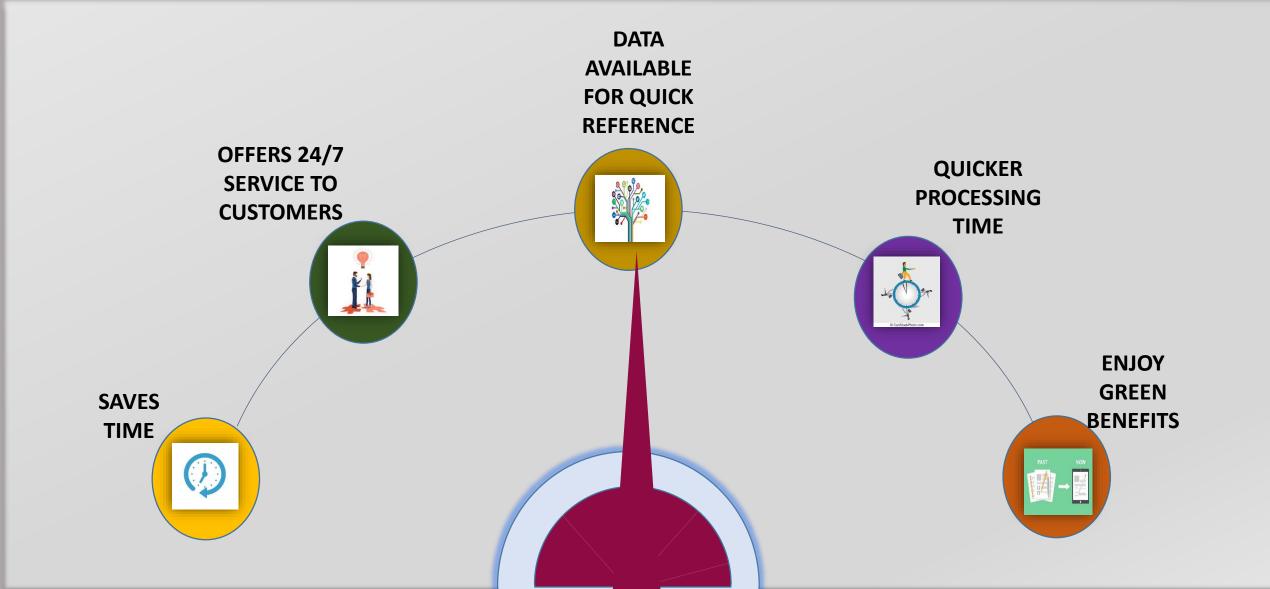
ASSESSING

FIRE DEPARTMENT

3RD PARTY CONSULTANTS



BENEFITS FOR CUSTOMERS



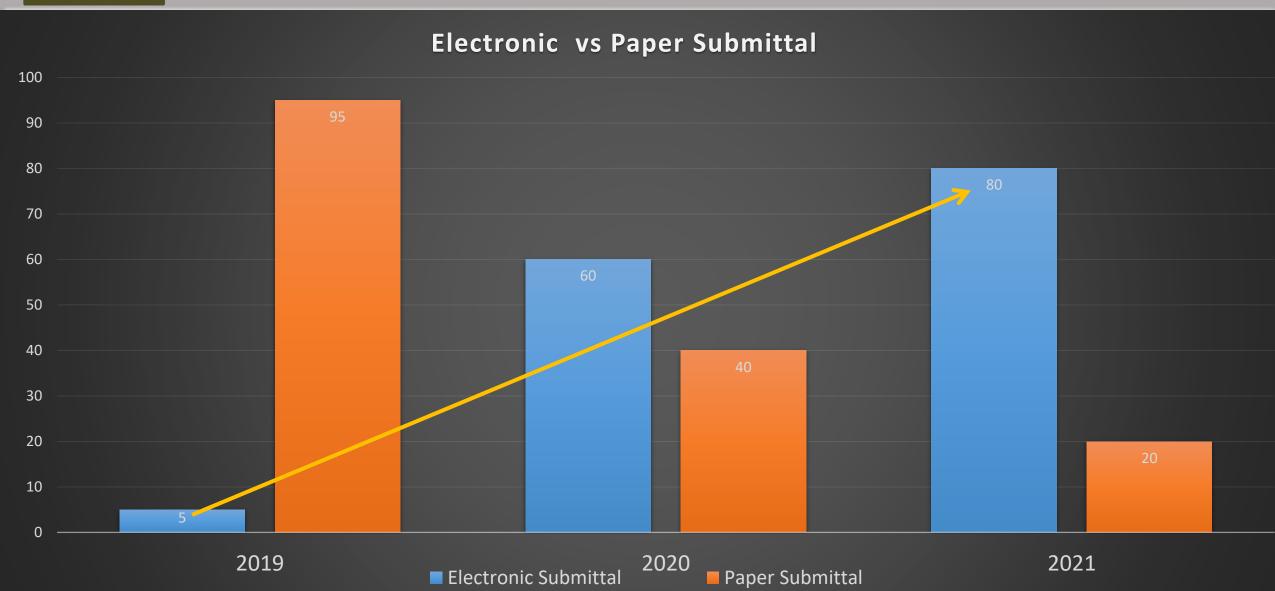


BENEFITS TO THE CITY





ELECTRONIC PROCESSING SYSTEM STATISTICS





CUSTOMER FEEDBACK

CUSTOMER FEEDBACK PROCESS

VIRTUAL MEETING
WITH STAKEHOLDERS
- JUNE 2021

CUSTOMER SATISFACTION SURVEY



FEEDBACK HIGHLIGHTS

You can do everything from your office or at the computer at home

Its much easier to submit applications and plans electronically than to do so via mail

You just have to submit document and not have to print them and take to city

Absolutely! It helps us with planning our project timelines

Quicker turnaround, revision and submission times

No need to print documents if revisions are necessary

Saves Times Quicker Turnaround Time



FEEDBACK HIGHLIGHTS

Easy to navigate
Easy to find reviewed
documents

Rochester Hills' process is very user friendly, easy to understand and use

It is great to be able to check the status of an application, especially when one can see comments or review timelines, it is extremely useful

Data
Available For
Quick
Reference

We did not have any issues with the site, so found it to very useful and effective in application submission process

