

BUDGET OVERVIEW

BUILDING, ORDINANCE, FACILITIES





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Department of BUILDING, ORDINANCE COMPLIANCE, AND FACILITIES



BUILDING DIVISION

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Building Safety Month Activities (Home Depot, Lowes, OPC)





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Building Safety Month Activities



“Coffee with Inspectors” at Bolyard Lumber



Partnership with the Home Builders Association of Southeastern Michigan and Bolyard Lumber

Over 25 Builder, Electrical, Plumbing and Mechanical Contractors present



No More Red Tag Policy



\$25.00 Off Coupon for your next permit





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Building Departments from all around Michigan have contacted us to get information on improving their operations.

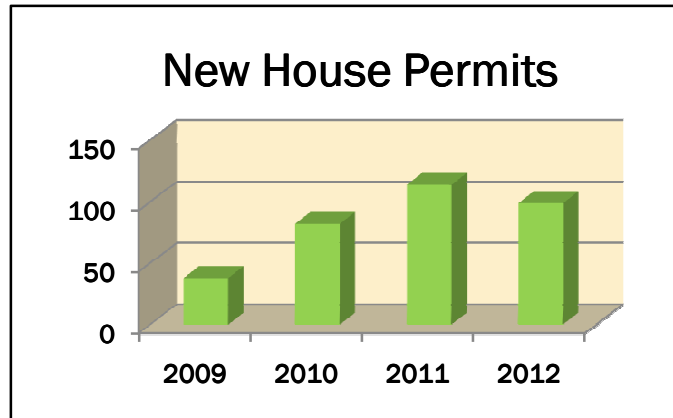
- Southfield
- Madison Heights
- West Bloomfield
- East Lansing
- Northville Township
- Port Huron Township
- City of Milan
- Birmingham
- Oronoko Township
- Menomonee County
- Clinton Township
- Zeeland





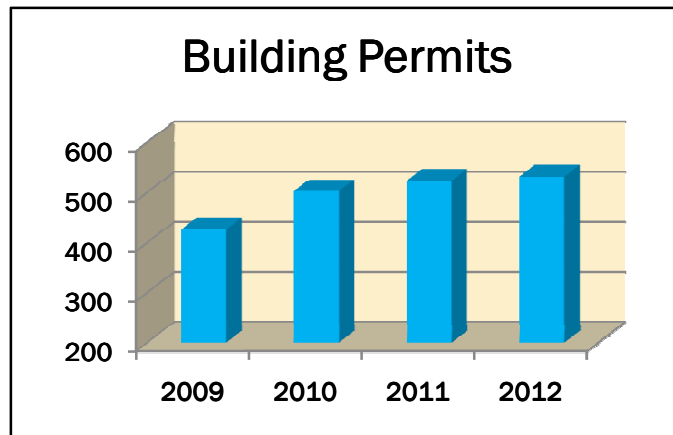
BUILDING DIVISION

Permit Activity



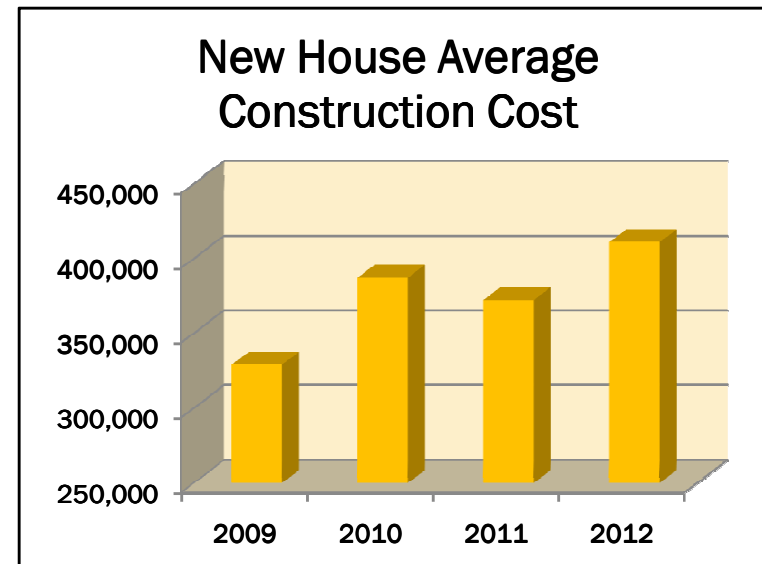
New House Permits = 99

- 2012 Permits Down 13% from 2011



Grand Total Building Permits = 531

- 2012 Permits 1.5% Above 2011



New House -

Average Construction Cost = \$411,000

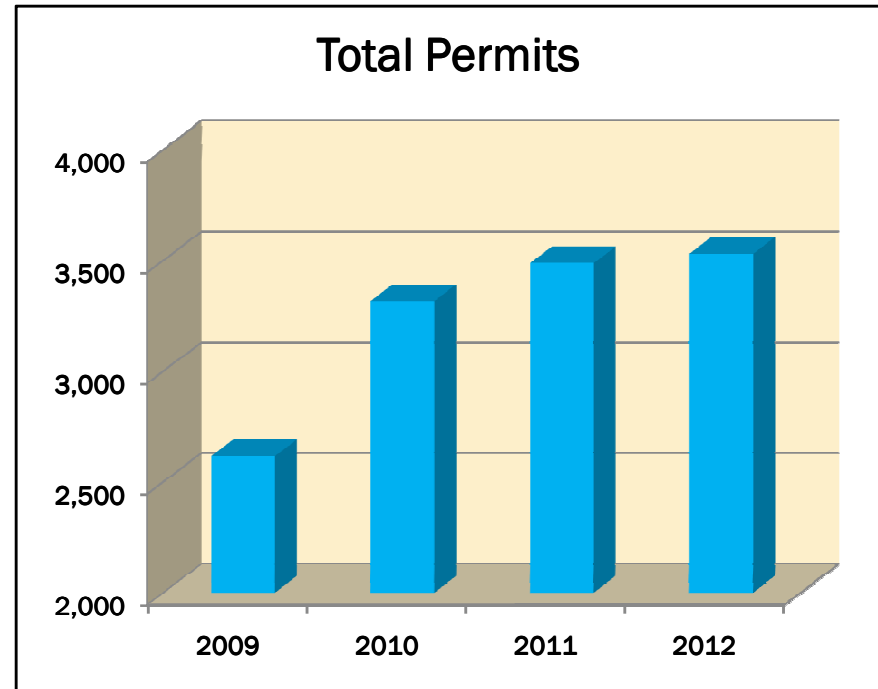
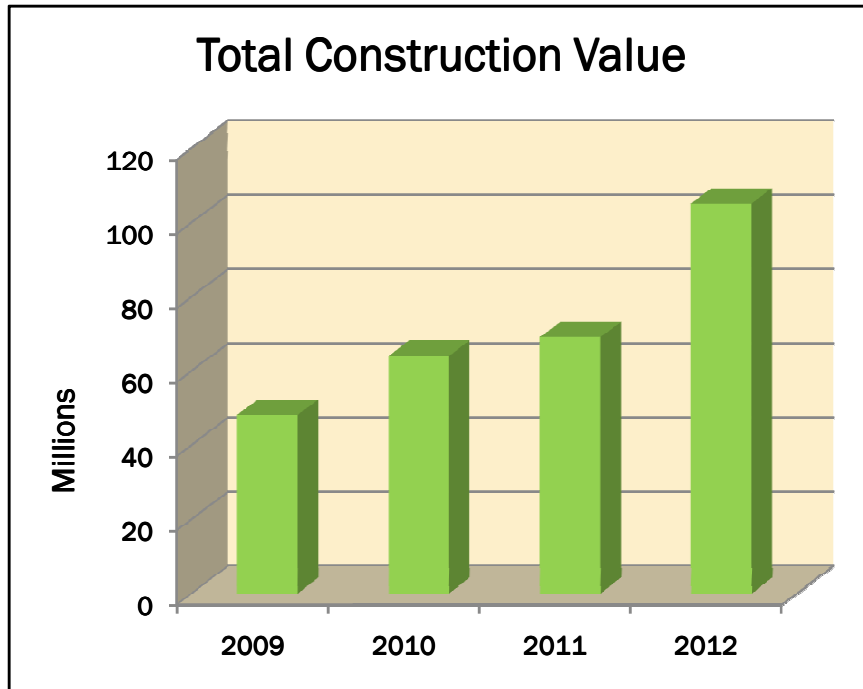
- 2012 Average 10.5% Above 2011





BUILDING DIVISION

Permit Activity



Total Construction Value = \$105,108,990

- 2012 Value 52% Above 2011

Total Permits Issued = 3,530

- 2012 Permit 1.2% Above 2011



A Sampling of 2012 -2013 Commercial & Retail Building Projects



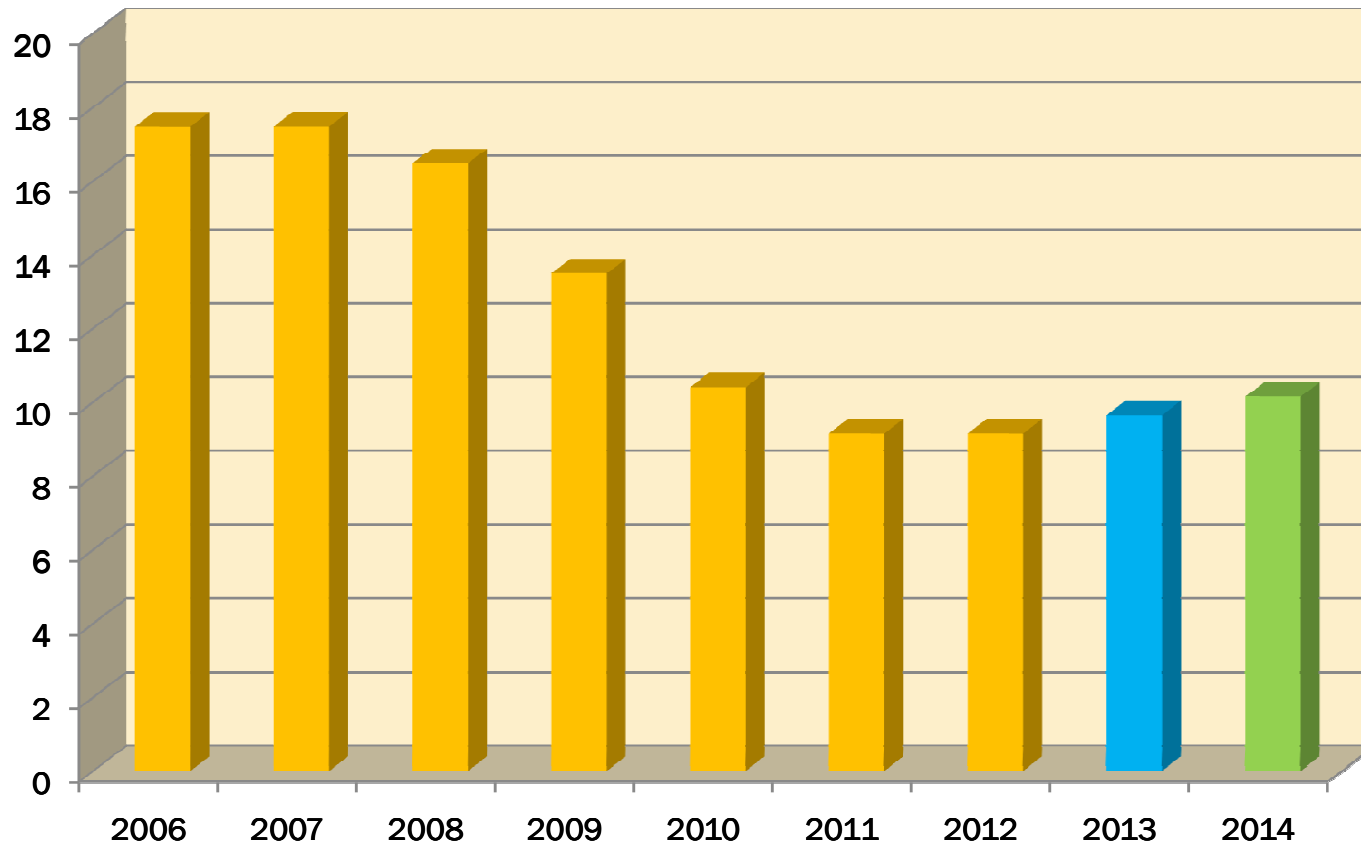
- Crittenton Hospital Bed Tower Addition 1101 W. University
- Plymouth Technologies 2925 Waterview
- Security Systems 2831 Research Dr
- Sherwin Williams 150 E. Tienken
- Be Seated Leather 3350 S. Rochester
- Otto Bock 2923 Technology
- Accord Enterprises 633 South Blvd
- Magna-E-Car 1955 Enterprise Dr
- Hot Mama 248 N. Adams
- Massage Envy 2907 S. Rochester Rd
- Health Quest 1773 Star Batt
- Kostal 1350 W. Hamlin
- Five Below 2897 S. Rochester Rd
- Pat Engineering 2927 Waterview Dr
- Family Smiles Dental 2064 W. Auburn
- TTI Global 3903 W. Hamlin
- Adco 2868 Bond
- Perfect Touch 2791 Research Dr
- Industrial Automation 2968 Waterview Dr
- Montessori School 1812 S. Rochester Rd
- All American Pet Resort 2736 Product Dr
- Noodles & Company 184 N. Adams
- Royal Oak Medical 2967 Waterview Dr
- Jersey Mikes 2670 S. Rochester Rd
- Empire Wire & Supply 2119 Austin Ave
- Leader Dog for the Blind 1039 S. Rochester Rd
- Osco Inc 2937 Waterview Dr
- PNC Bank 2101 S. Rochester Rd
- Webasto Roof Systems 1757 Northfield
- Verizon Wireless 1467 N. Rochester Rd
- Tim Horton 940 S. Rochester Rd
- Taco Bell 1281 Walton Blvd
- Kohler Power 2677 Bond St
- Great Oaks Swim Club 777 Great Oaks Blvd





BUILDING DIVISION

Staffing Levels



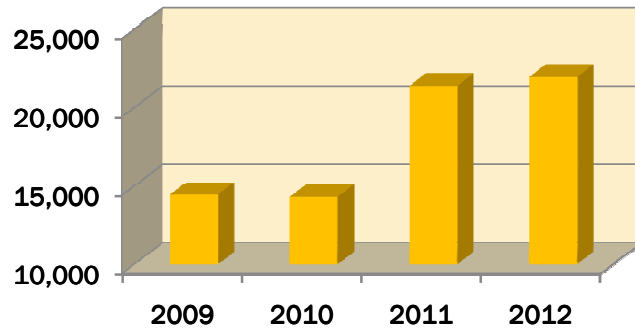


BUILDING DIVISION

Workload Indicators

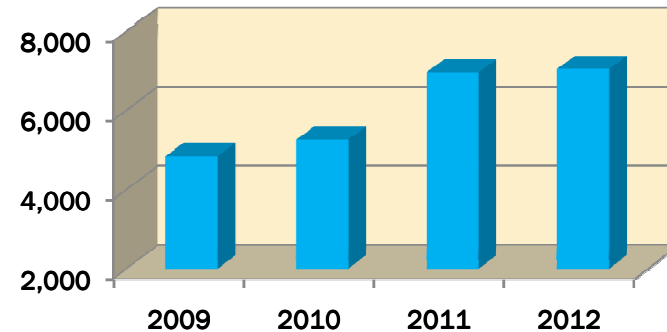


Phone Calls



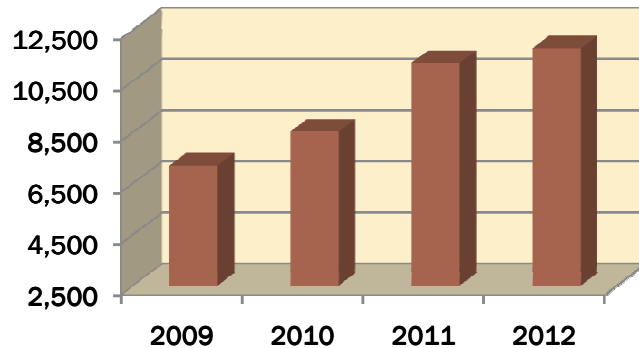
Phone Calls Processed = 21,948
• 2012 Phone Calls 2.5% Above 2011

Counter Trips



Trips to the Counter = 7,040
• 2012 Counter Trips 1.2% Above 2011

Inspections



Inspections Performed = 11,774
• 2012 Inspections 5% Above 2011

Customer Service spent over 88 staff hours processing 347 FOIA requests





BUILDING DIVISION



Shared Services

Shelby Township

- Rochester Hills Trade Inspectors performed 124 inspections in 2012
- Shelby Township Trade Inspectors performed 72 inspections in 2012.

Sterling Heights

- Rochester Hills Inspectors performed 15 inspections in 2012 for Sterling Heights
- Sterling Heights did not perform any inspections for Rochester Hills in 2012





BUILDING DIVISION



Service Goals

	<u>2012 Actual</u>
Customer Satisfaction: Goal 100% (based on counter surveys)	90%
Plan Review Large Commercial Projects: Goal 90% within 15 days	73%
Plan Review New House: Goal 90% within 10 days	59%
Plan Review Small Projects Goal: 90% within 7-10 days	74%
Plan Review Revised Plans Goal 90% within 10 days	93%
Inspections: Goal 90% Completed within 24 hrs	92%





BUILDING DIVISION



How does current work load compare to the past?

2006

Building Inspectors	7
Total Permits	3,457
Total Inspections	9,823

2012

Building Inspectors	4
Total Permits	3,488
Total Inspections	11,774





ORDINANCE DIVISION

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SINGLE HAULER SOLID WASTE



5TH Year of Contract

2013 Oakland University PARL Survey shows only 2% dissatisfied

17,000 Tons of trash removed over past year

6,000 Tons of yard waste removed over past year





RECYCLE BANK



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- Over 6,000 Tons recycled over past year
- 76% of residents participating
- 700 lbs per participating household



Popular
Local
Rewards



CONNECTING WITH OUR RESIDENTS



**HOA Meetings
Spring and Fall**





ORDINANCE DIVISION

Workload Indicators



Complaints = 694

- 2012 Complaints 22% Above 2011



Code Compliance Request Issued = 1290

- 2012 Code Compliance Requests issued 16% Above 2011



Confiscated Signs = 935

- 2012 Confiscated Signs Down 17% from 2011





ORDINANCE DIVISION

Service Goals	2012 Actual
Proactive Patrol: Goal 85% of Complaints From Proactive Patrol	58%
Complaint Investigation Goal: Investigation Within 24 Hours	91%

City Council Goal “Implement Code Enforcement/Blight Ordinance Effectively to Preserve Existing Neighborhoods”

	2005	2006	2007	2008	2009	2010	2011	2012	Through June
Proactive Patrol	59%	67%	73%	74%	81%	80%	56%	58%	43%
Ordinance Inspectors	3	3	3	3	3	3	2	2	2

- Efficiencies
- Laptop Program



WEED CONTROL



NEW IMPORTANT NOTICE
Vacant Property Owners

The mowing season is approaching and we need your help to keep our city looking its best.

Beginning **May 1**, the Rochester Hills Weed Ordinance requires all weeds and grass that have grown to over 8 inches in height be cut. If your lot is found out of compliance, the City contractor will cut the lot and you will be billed for that service.

If you have retained the services of a contractor to regularly service your vacant lot, you may submit a **contact email** to the City. In the event that an Ordinance Inspector cites your lot as being in violation, you will be sent an email notifying you of the violation and will be given 72 hours to clear the violation. If your lot is not cut within 72 hours, the City contractor will be directed to cut your lot and you will receive a bill.

Please send your **lot number(s)** (15-##-###-###), and contact email to whiteb@rochesterhills.org.

The Rochester Hills Building Department
Ordinance Division
248-656-4615

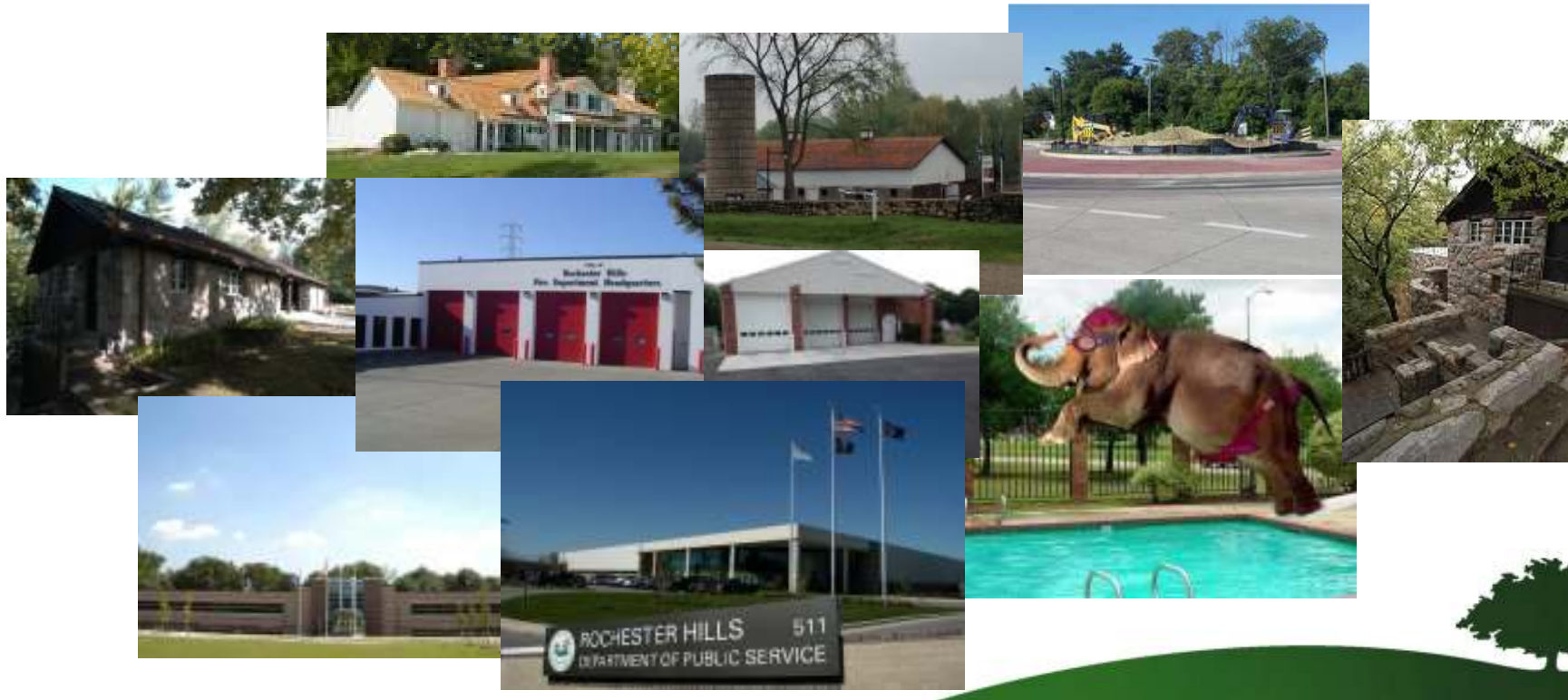




FACILITIES DIVISION

Manages and Maintains

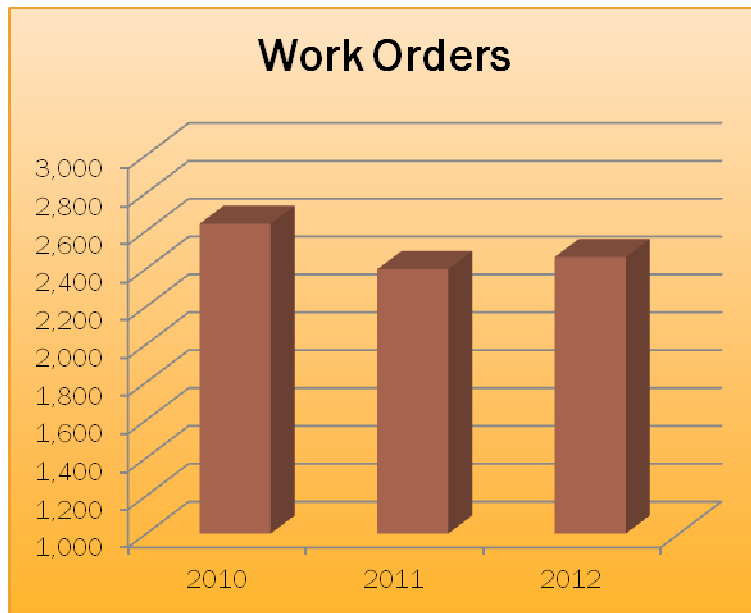
- 39 City Owned Buildings
- 46 Developed and Undeveloped Parcels
- Landscaping in Boulevards of City Owned Roads (Livernois, Hamlin)
- Total Assets including Land, Buildings, Furniture, Machinery and Equipment valued at over \$54 Million Dollars





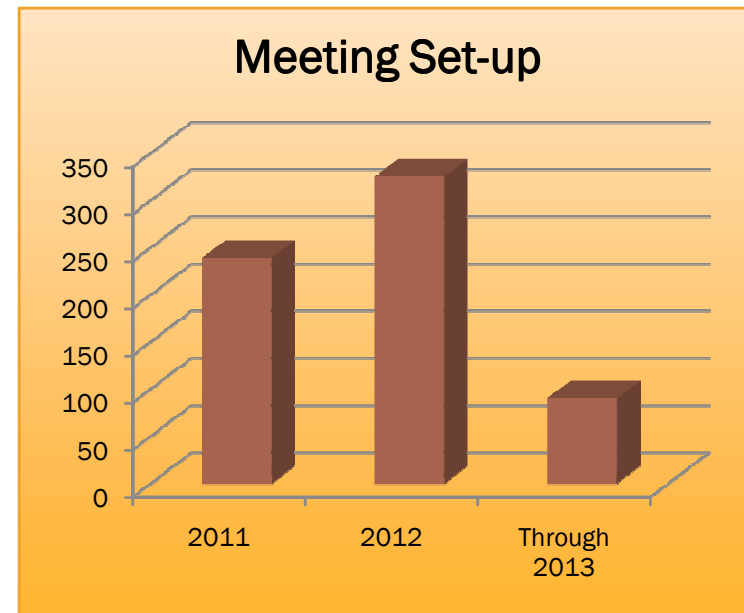
FACILITIES DIVISION

Workload Indicators



Work Orders completed = 2461

- 2012 Work Orders completed 65 or 3% Above 2011



Meeting set up/clean up = 325

- 2012 Meeting Set-up 86 or 36% Above 2011





FACILITIES DIVISION

Workload Indicators

Over 61 Major Building Maintenance Projects Completed in 2012





FACILITIES DIVISION

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Searching for efficiencies and cost savings

Contract cleaning services at Museum and Fire Station
#1

- Focus on maintenance of Parks and Fire Station buildings

Re-evaluated all City Buildings this Spring

Developing maintenance plan for future



THANK YOU

