

SOLID WASTE SURVEY - April, 2008													
CITIES:	Auburn Hills	Clinton Township	Farmington Hills	Livonia	Orion Township	Ray Township	Rochester	Royal Oak	Shelby Twp	Southfield	Sterling Hgts	Troy	West Bloomfield
Single-Family Households			22,900	39,000		800 of 1400 enrolled	5,000/6,000	28,800	18,100	17,032	38,000	31,000	
Single Waste Hauler Program	NO	NO	YES	YES	NO	YES	YES	YES	YES	YES	YES	YES	NO
How long have you had a single waste hauler program?			20+ Years	Many years		3 Years	12 Years	Since the beginning of time	10 Years	20+ Years	Unknown	39 Years	
Funding Methods			Property Taxes	Property Taxes		Quarterly Billing	Property Taxes	Property Taxes	Monthly Billing	Property Taxes	Property Taxes	Property Taxes	
Billing Method			None	None		Billed by Hauler	None	None	Billed by Hauler	None	None	None	
Millage/User Fee Rate			Unknown	0.65 mills for Refuse & Recycling		\$25.41 Quarterly	13 mills includes all City Services	2.064 Refuse Millage .75 mills Recycling	\$12.18 monthly (July 1, '07 to July 1, '08 rate is \$13.08 July 1, '08 thru July 1, '09 rate is \$13.47)		.8381mills	0.83 mills	
Current Waste Hauler			Waste Management	Waste Management		Allied	Richfield	Rizzo	Allied Waste	Waste Management	Waste Management	Tringali Sanitation	
Length of Contract			5-year contract (2008-2013) with a 3 year extension option.	Unkown		3-year contract (with 3 year renewal)	3 -year contract	10- year contract (2007)	3-year contract (2006-2009) 3-year option	5-year contract (2008-2013) 3-year option	5 years - Expires in 2010	10-year contract (2007-2017) 10 year option	
Fuel Cost Surcharge			NO	Unkown		Contractor asked recently for one	Unknown	Yes	No, (Allied bringing Proposal before Bd of Trustees near future	Unkown	Yes	Yes	
Program Coordinator			DPW Director- average 30 minutes/daily	DPS - 30 minutes/daily		Twpship Supervisor - averages about 30 minutes/daily	Unkown	Mr. Rassel - 30 minutes daily	DPS - Spends 15 to 20 minutes daily with residents' concerns	DPW Director - Time Unkown	No	Full-time employee	
Complaint Handling Procedure/ Daily Calls			Department of Public Works, forwards issue to the contractor's route supervisor	DPS - 6 complaints daily		Very few, hauler field supervisor is contacted by Twpship	Calls to City Hall, then handled by the Hauler.	Residents contact DPS complaint log given to field supervisor daily. Average 25-30 calls per day.	Residents call DPW. Averages about 5-10 calls a day	Complaints to DPS, forwards to hauler.	DPW	Residents contact City, Coordinator contacts waste hauler. Average 50 calls daily.	

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Services Provided			Curbside Service, refuse collection & disposal, bulky pickup, recycling collection; yard waste collection & composting	Unlimited pickup for refuse, yard waste & recycling		Curbside Service residential refuse only.	Curbside Service, refuse, recycling and Compost	Unlimited refuse & recycling collection. 24 week compost collection. Weekly bulk & white goods. included. Dual stream recycling included.	Curbside Service of refuse, recycling and yard waste (28 weeks). Christmas tree recycling, bulk items. Evacuation of Freon & an annual household hazardous waste drop off.	Curbside service; refuse collection & disposal; bulky pickup, recycling collection; yard waste collection & composting	Curbside service: refuse collection; yard waste collection; No recycling--bring to a drop-off site	Curbside Service of refuse, recycling, yard waste; Christmas tree collection. 2 yard limit on refuse. Weekly bulk items & white goods collection	
Multi-Family/ Business Services			Limited multi-family service (condos). No business services	No Businesses Services		No Businesses Services	No Businesses Services	No Businesses Services	No Businesses Services	Limited multi-family service (condos). No business services.	No mobile home parks; Limited-Multi-family Small-Businesses Only	Condos & Apartments refuse only. Business allowed 4 bags of trash per bldg placed at curb.	
Provide Containers for residents			NO	NO		NO	NO	NO	YES	NO	NO	Hauler sells the 90 gallon carts - (\$80.00) Residents provide their own 35 gallon container.	
Limit on how much trash can be put out			No Limit	No Limit		No Composting, No Recycling	No Limit	No Limit	No Limit	No Limit	NO	No Limit	
Hazardous waste pickup included			Participate in RRRASOC household hazardous waste program	NO		NO	NO	Drop off program handled by SOCCRA	Drop Off Program - last Saturday of April each year	Participate in RRRASOC household hazardous waste program.	Drop off program handled by Macomb County	City pays SOCRRA \$18.00 per appointment for residents to drop off hazard-ous waste & electronics	
Senior Discount			NO	NO		NO	NO	NO	Yes, 10% at age 60 Senior Discount	NO	NO	NO	
Service Suspension for Snowbirds /with reduction in costs			NO	NO		Yes, \$15.00 start up fee when return	NO	NO	NO	NO	NO	NO	

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Notes				Refused to give any other information. Declined e-mail survey.		Single is way to go!		Seniors receive free Yard Waste Tags. Tags cost \$1.00 each-- Stores Keep \$.05 of tag revenue. PROGRAM DISCONT'D.	Try to encourage residents to call directly to the trash company rather than City.			Less trucks on roads, communication & working relationship with one hauler easier than dealing w/several.	