

STONEFIELD

June 30, 2022

Sara Doediger
Planning & Economic Development Director
Rochester Hills Planning & Economic Development
1000 Rochester Hills Dr
Rochester Hills, MI 48309

**RE: City Council Cover Letter
1360 Walton Blvd Starbucks Development
1360 Walton Blvd
Rochester Hills, MI 48309
Job Number: DET-200412**

Sara:

Following the recommendation for approval from the Planning Commission on June 14, 2022, we are pleased to provide a follow-up to additional site improvements that were discussed prior to the formal approval hearing with the City Council. Please note the following updates/site improvements:

1. Restricted left into the site has been enhanced with a green stained “pork chop” curb that meets all jurisdictional standards and provides contrast for vehicular traffic that the island is present
2. Three (3) southern parking spaces that conflict with the drive-thru traffic have been identified as employee parking to limit the trips to and from these spaces
3. Three (3) dedicated mobile order pickup (MOP) spaces are located centrally to the parking field for easy come and go for these customers
4. Drive-thru menu board located at the optimal throughput location, six cars from the pickup window
5. Nine (9) additional stacking spaces behind the order board provide 50% more additional stacking than prototypical standards
6. The following items are technology and operational improvements that Starbucks have implemented in the past year to improve customer service and service speeds:
 - State of the art digital order screen, displays customer’s order, which reduces feedback time and increases throughput speed
 - New equipment to be implemented to improve speed of service
 - Redesigned and enlarged back of house size to provide additional spaces to meet anticipated customer demand and product capacity, which reduces order times

We look forward to providing a premium product to the City of Rochester Hills and will continue to work with the City to do just that.

Best Regards,



Tim Ponton
Stonefield Engineering and Design, LLC

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