



City of Rochester Hills  
CANDIDATE QUESTIONNAIRE

NAME **Scott Struzik** COUNCIL DISTRICT **4**

DATE **11/20/2019** ROCHESTER HILLS RESIDENT FOR \_\_\_\_\_ YEARS

OCCUPATION **IT Systems Engineer**

INTERESTS/REASONS/QUALIFICATIONS

**College educated IT professional that loves living in and raising his children in Rochester Hills. Active community member that wants to analyze issues facing the city logically and move forward toward viable, positive solutions.**

BOARDS/COMMISSIONS/COMMITTEES ON WHICH YOU HAVE SERVED (LIST MUNICIPALITIES AND DATES)

**Public Safety and Infrastructure Technical Review Committee 2015-2019**

ELECTIVE OFFICES THAT YOU HAVE HELD

**None**

OTHER ORGANIZATIONS

**Homeowners Association of Hampton, webmaster, former president**

PERTINENT EDUCATION

**Master of Science in Information Technology - Walsh College - In progress, anticipated in 2020  
Bachelor of Business Information Technology - Walsh College  
Associate of Business Administration - Oakland Community College**

HOBBIES/INTERESTS

**Raising my children, biking, hiking, kayaking, ice hockey, camping, and technology**

ADDITIONAL INFORMATION

Empty box for additional information.

*Be sure to complete both pages of this form before submitting.  
Return to Page 1 for submission instructions.*

# Scott J. Struzik

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## Summary of Qualifications

Accomplished and educated career technologist and active community member seeks opportunity to continue serving on the Public Safety and Infrastructure Technical Review Committee.

## Experience

### Quicken Loans

Detroit, MI

Systems Engineer

2010-Present

Design and build computer systems to facilitate and automate company operations.

- Provide support for over 2,500 servers and 15,000 users.
- Package and deploy software for 17,000 desktop computers via Altiris and SCCM.
- Approve and administer server and desktop updates via WSUS and SCCM.
- Provide 24/7 support in on-call rotation.
- Design and Implement 3,000 seat Citrix XenDesktop and XenApp environment
- Implement Browser Upgrades to Internet Explorer versions 9, 10, and 11
- Communicate outages and planned maintenance to business leaders and users.
- Implement software solutions from vendors and in-house software engineers.
- Design, implement, and support computer systems that utilize the following technologies: Windows Server 2008, 2008 R2, 2012, 2012 R2, Microsoft SQL, IIS, Clustering, Remote Desktop Services, and Great Plains.

### Quicken Loans

Troy, MI

Desktop Technician

2007-2010

- Provide technical support for 500 users.
- Troubleshoot desktop performance, application, and hardware issues.
- Support a wide variety of applications related to the mortgage and title insurance industries.
- Perform hardware, software, and operating system upgrades.
- Research client-server issues and work with engineering resources.
- Support Windows XP and Window 7 operating systems.
- Peer-leader and mentor of fellow team members.

### Madison District Public Schools

Madison Heights, MI

Technology Director

2005-2007

- Provide technical support and training for 300 staff and faculty and 1,800 student users.
- Diagnose and repair hardware, software and network problems ensuring minimum downtime.
- Maintain and update the district Technology Plan.
- Apply and manage district E-Rate program.
- Maintain district e-mail, web page, and cable channel.

**Clawson Public Schools****Clawson, MI**

Technical Support

2003-2005

- Provide technical support and training for 300 staff and faculty and 1,500 student users.
- Diagnose and repair hardware, software and network problems ensuring minimum downtime.
- Develop and deploy software application packages for desktop computers.
- Respond to helpdesk emails, voicemails, and phone calls.
- Developed and facilitated all day seminar for teachers and administrators on hardware, software and networking components using a PowerPoint presentation; improved knowledge and efficiency.
- Assist the auditorium manager with technical setup and operations.

**Education****Walsh College****Troy, MI**

Master of Science in Information Technology

In Progress, Anticipated 2020

**Walsh College****Troy, MI**

Bachelor of Business Administration in Business Information Technology

2006

GPA: 3.760 – Magna Cum Laude

**Oakland Community College****Royal Oak, MI**

Associates of Business Administration

2004

GPA: 3.735 – Magna Cum Laude

**Center for the Advanced Studies and the Arts (CASA)****Oak Park, MI**

Completed two-year program for Cisco Certified Network Associate (CCNA), GPA: 4.0

2002

**Community Involvement****Homeowners Association of Hampton****Rochester Hills, MI**

President

2016-2018

Webmaster

2015-Present

**Property Owners Association of Hampton****Rochester Hills, MI**

Trustee

2016-2018

**Hampton Elementary School Parent-Teacher Association****Rochester Hills, MI**

Active Member, Technology Volunteer

2015-Present