

Legislative File No: 2010-0459

TO:	Mayor and City Council Members
FROM:	Bob Grace, Director of MIS (248-814-2477)
DATE:	November 5, 2010
SUBJECT:	Oracle Enterprise One Support Services

REQUEST:

City Council is requested to authorize a purchase order for Oracle Enterprise One Support Services through December 31, 2011 to Rimini Street, Las Vegas, Nevada, in the amount of \$40,000.00.

REASON FOR PURCHASE:

This is the annual contract that provides for various types of support. One is phone support in which all system users can call Rimini Street for phone/email assistance regarding a problem, procedure or simple question. This gives us the ability to download individual program corrections, and receive tax and regulatory updates. In 2010, the City moved away from Oracle support to a third party vendor; this was something that had been contemplated since the implementation of our JDEdwards financial software.

2010 was the first year of a ten year contact with Rimini Street. We entered this contract to stop the escalation of support fees, cut our support costs by more than half and agreed to a fixed annual fee for a ten year time frame. By moving to a third party vendor we made a conscious decision to forego expensive future upgrades to our financial system during these lean times.

The support we received over the past year was excellent. Rimini Street has exceeded our support expectations and the approval of this contract will allow us to continue our business relationship.

This support is for the 2011 calendar year.

PROCESS:

Vendor Name and Address: Rimini Street, Inc. 7251 West Lake Mead Blvd, Ste 300 Las Vegas, Nevada 89128

Reason for Selection: Best Value; Qualified and Experienced Consultants

Method of Purchase: Contract/Purchase Order

BUDGET:

This purchase was anticipated and identified in the proposed 2010 MIS department budget as follows:

Fund Name	Department Account No	Account No. Description	Budget Amount	Cost	Remaining Budget
Software Maintenance	636.934000	JD Edwards Financial	\$40,000.00	\$40,000.00	\$0.00

<u>RECOMMENDATION:</u>

It is recommended that the Rochester Hills City Council authorize a purchase order for Oracle Enterprise One Support Services through December 31, 2011 to Rimini Street, Las Vegas, Nevada, in the amount of \$40,000.00.

APPROVALS:	SIGNATURE	DATE
Department Review		
Department Director		
Budget Content: Finance Director		
Purchasing Process: Supervisor of Procurement		
Mayor		
City Council Liaison		