



**City of Rochester Hills  
AGENDA SUMMARY  
FINANCIAL ITEMS**

**1000 Rochester Hills Dr.  
Rochester Hills, MI 48309  
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[www.rochesterhills.org](http://www.rochesterhills.org)**

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**Legislative File No: 2006-0767**

**TO:** Mayor and City Council Members  
**FROM:** Bob Grace, MIS 248.841.2477  
**DATE:** October 13, 2006  
**SUBJECT:** Software Support – Financial Software - Oracle

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**REQUEST:**

Request for purchase authorization - MIS: Oracle – Yearly Software Support 2007 in the amount not-to-exceed \$79,891.69; Oracle USA, Redwood City, CA

**REASON FOR PURCHASE:**

This is annual support contract that provides for various types of support. One is phone support in which all system users can call Oracle for phone/email assistance regarding a problem, procedure or simple question. This gives us the ability to download individual program corrections, system-wide upgrades and tax and regulatory updates. We completed a software upgrade this summer, technical and application support is essential to a smooth transition. This support is for the 2007 calendar year.

All city staff will be impacted if this purchase is not completed. The financial system is a very large and complex system in relation to both hardware and software issues. Because of this complexity, many issues arise and without this support we would be unable to call anyone to help us resolve these issues. This support contract allows all staff members to place a support call to Oracle. This contract is necessary for the continued use of the Oracle financial system.

**PROCESS:**

**Vendor Name and Address:**

Oracle USA  
500 Oracle Parkway  
Redwood City, CA 94065

**Reason for Selection:**

If we do not purchase from Oracle we lose the ability to get future software releases free of charge. As stated earlier, we have completed a software upgrade this summer, technical and application support is essential to a smooth transition.

**Method of Purchase:**

Purchase Order

**BUDGET:**

The line item used to pay for this is account number 636.934000, which is in the MIS 2007 software maintenance budget.

<b>Fund Name</b>	<b>Department Account No</b>	<b>Account No. Description</b>	<b>Budget Amount</b>	<b>Cost</b>	<b>Remaining Budget</b>
Software Maintenance	636.934000	Oracle/JDEdwards Financial Software Support	80,000.00	79,891.69	108.31

**RECOMMENDATION:**

In order for us to maintain the finance system properly and for all staff members to have access to phone/email support, I recommend that City Council authorize payment for this yearly support contract in the amount not to exceed \$79,891.69.

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**RESOLUTION**

**NEXT AGENDA ITEM**

**RETURN TO AGENDA**

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<b>APPROVALS:</b>	<b>SIGNATURE</b>	<b>DATE</b>
<b>Department Review</b>		
<b>Department Director</b>		
<b>Budget Content: Finance Director</b>		
<b>Purchasing Process: Supervisor of Procurement</b>		
<b>Mayor</b>		
<b>City Council Liaison</b>		