



Rochester Hills

Referral Notice

Public Safety Committee

1000 Rochester Hills Drive
Rochester Hills, MI 48309
(248) 656-4660
Home Page:
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To: City Council Regular Meeting
From: Public Safety Committee
Date: Monday, January 9, 2006

This Legislative File is being referred to you for your review, response and/or action. Any due date is noted below. Should you require any further information or are unable to meet the specified due date, please contact the City Council Liaison at (248) 841-2463.

2006-0050 Request to expedite the hiring of an Independent Consultant to analyze the Dispatch Operations for the City of Rochester Hills

Resolved that the Public Safety Committee recommends that City Council expedite the hiring of an independent consultant for the purpose of analyzing the dispatch operations for the City of Rochester Hills;

Further Resolved that the analysis should include current operations as well as all strategic possibilities that could enhance our efficiency and effectiveness.

The motion carried by the following vote:

Aye: Barnett, Duistermars, Elliott and Robbins
Nay: Raschke

PS DRAFT MINUTES
dated 1/09/06:

Mr. Barnett introduced a draft resolution regarding having an independent consultant analyze the current dispatch operations of the City. The Committee discussed various aspects of the pros and cons of an independent study. The following comments were made:

- * An independent study is a continuation of previous discussions at City Council meetings.*
- * Residents expect city government to continually analyze services to ensure the most efficient and effective process for the most economical value.*
- * Oakland County Sheriff's Department (OCSD) substation in Rochester Hills is very concerned about effective dispatch processes for the residents.*
- * The dispatch processes may have been compromised with the recent City Administrative decision that was made to route cellular 911 emergency calls to the City's dispatch operations from the OCSD dispatch operations.*
- * The OCSD was not allowed to participate in open dialogue with the City Administration relative to the impact that the change would have on the effectiveness of the change in the dispatch processes.*

** The OCSD does not want to take control of the City's dispatch operations.*

** The OCSD does not solicit any businesses to perform consulting services in favor of the Sheriff's Department.*

** The OCSD Communication Division falls under Captain Mike Johnson. He could be invited to answer any questions the City's Administration may have.*

** Currently nine (9) communities in Oakland County contract dispatch services from OCSD.*

The consensus of the Committee was to move the recommended resolution forward to City Council for discussion because technology has changed and the current dispatch operations need to be analyzed to ensure that the City is providing the best service to the residents.

NOTE: If there are any questions concerning this notice, please direct them to the City Council Liaison.