



City of Rochester Hills  
AGENDA SUMMARY  
FINANCIAL ITEMS

1000 Rochester Hills Dr.  
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[www.rochesterhills.org](http://www.rochesterhills.org)

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Legislative File No: 2012-0251

**TO:** Mayor and City Council Members

**FROM:** Bob Grace, Director of MIS

**DATE:** June 28, 2012

**SUBJECT:** Blanket Purchase Order: Annual Support & Maintenance for Asset Management System

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**REQUEST:**

City Council approval of a blanket purchase order in the amount not-to-exceed \$38,400.00 for Annual Support & Maintenance for the City's Asset Management Software.

**REASON FOR PURCHASE:**

- 79 Users in 9 Departments (Building, DPS, DPS - Garage, Facilities, Fire, Mayors, MIS, Parks/Forestry and Planning)
- In last 12 months created 17,000 work orders
- In last 12 months created 2,400 work request/complaints
- In last 12 months 40,000 tasks have been completed
- In last 12 months 110,800 employee hours have been recorded in work orders
- The request portion of Lucity (formerly GBA) has replaced the AS400 complaint system in addition to being used for internal requests that are used to generate work orders for Facilities requests or DPS Garage requests.
- On the work order side, Lucity (formerly GBA) is used to track any work that is done on a City asset. Examples are water, sanitary sewer, storm sewer, roads, buildings, HVAC, computers, monitors and software. Departments like DPS, Facilities and Building are using work orders to track all of their time. This allows these Departments to easily create reports showing man hours for generalized work types down to very detailed task reports for budgeting and performance indicators.
- All of the work order information about an asset along with any inspection information is shown on the asset side of Lucity (formerly GBA). This would include any preventive maintenance that is done such as water valve exercising or hydrant flushing. This information can then be used for planning of future repairs or replacement of that asset.
- Lucity (formerly GBA) has replaced other software including Tree Manager in Forestry and Tokay cross connection software in Building.
- Lucity (formerly GBA) ties into our GIS mapping. Work request and work order locations can be mapped in GIS along with asset condition information. With the relationship of Lucity (formerly GBA)

and GIS, MIS and DPS can easily create maps that show our City assets with their condition, last inspection date or work history.

The Annual Support & Maintenance purchase includes the following for the period of 10/1/2012 through 9/30/2013:

- 4 seats - Sewer Master
- 4 seats - Street & Roads
- 2 seats - Traffic Signs
- 1 seat - Street Lights
- 2 seats - Rights-of-Way
- 4 seats - Water
- 4 seats - Storm
- 2 seats - Parks
- 3 seats - Trees
- 1 site license of Work Administrator
- 3 seats - Equipment
- 1 seat - Facilities
- 1 site license of GIS Desktop
- 1 Sewer CCTV Interface

**PROCESS:**

**Vendor Name and Address:**

Lucity, Inc. - 10561 Barkley Street, Suite 500 - Overland Park, KS 66212

**Reason for Selection:**

Sole source vendor

**Method of Purchase:**

Blanket Purchase Order

**BUDGET:**

This is the third year we will be paying solely for software maintenance. In previous years we were still implementing the program, adding needed modules and paying for maintenance on a prorated basis as new modules were added. This year maintenance falls well within the Council-approved budgeted amount for this purchase.

Fund Name	Department Account No	Account No. Description	Budget Amount	Cost	Remaining Budget
Maintenance - Software	636.934000	Asset Management	\$42,000.00	\$38,400.00	\$3,600.00

**RECOMMENDATION:**

It is respectfully recommended that the City Council approve the purchase of Asset Management Software Maintenance for one year in the amount not-to-exceed \$38,400.00 from Lucity, Inc. of Overland Park, Kansas.

APPROVALS:	SIGNATURE	DATE
Department Review		
Department Director		
Budget Content: Finance Director		
Purchasing Process: Supervisor of Procurement		
Mayor		
City Council Liaison		