

**CITY OF ROCHESTER HILLS**

**M**anagement  
**I**nformation  
**S**ystems

Kevin Krajewski, Deputy Director of MIS

DATE: January 15, 2009

TO: Purchasing Dept

RE: Bid request

I am in need of bids on the following. This bid is for vendor hardware maintenance support on our Sun/StorageTek Storage Area Network equipment and related usage licensing.

We are requesting extension of support on the SAN for a period of two years. I expect the cost to be between \$30,000 and \$40,000 and this item is included in the 2009 budget under 636.932.000 (Equipment-Maintenance) as "SAN Server Maintenance" with a budget of \$38,000. All part numbers are supplied by Sun Microsystems

The following is needed:

Platinum Storage Tek Service Plan for the following equipment with these features

On-site Support	24X7	P-1 On site within 2 hours P-2 On site within 4 hours P-3 At mutually agreed on time
Replacement Hardware	24X7	P-1 On site within 2 hours P-2 On site within 4 hours P-3 At mutually agreed on time
Telephone Support	24X7	P-1 Transfer to 1st available engineer P-2 Transfer to 1st available engineer P-3 Transfer to 1st available engineer
On-line Support	24X7	P-1 Transfer to 1st available engineer P-2 Transfer to 1st available engineer P-3 Transfer to 1st available engineer

The following equipment will be covered for 24 months

Item #	Qty	Mktg part#	Description	Serial #/Cust Ref
1	1	YTAF210-20-400	FLX210 W/14X400GB DRVS	486000019138 /00000000001 0841744
2	1	TAF300M01-FC	Fibre Channel Disk Drives - STK FLA300 ACCESS-CEN ARRAY	486000019140 /00000000001 0841741
3	1	SG-XSWMD 4500-8P	McData SAN Switches -McData 4500 w/8 ports active	508000052297 /00000000001 0840684
4	1	SG-XSWMD 4300-12P	McData 4300 12pt.2Gb FC Switch	508000071008 /00000000001 0842434
5	1	SL500FS30L 3IB4GFZ	SL500 - 30slot w/2IBML TO3FC4G FSC	559000100057 /00000000001 0843448
6	1	TAF200M01-SATA	SATA Disk Drives- STK FLC200 CAPACITY-CENTRIC	486000019139

Premium Software Service Plan with these features

Software Updates	24X7	
Software Releases	24X7	
Telephone Support	24X7	P-1 Immediate assistance – Transfer to 1st available engineer P-2 Respond within 2 assistance hours P-3 Respond within 4 assistance ho
On-line Support	24X7	P-1 Immediate assistance – Transfer to 1st available engineer P-2 Respond within 2 assistance hours P-3 Respond within 4 assistance hours

The following software will be covered for 24 months

Item #	Qty	Mktg part#	Description	Serial #/Cust Ref
1	1	FLX99-912-99H9	FLSMGR2,SANtricity ENTRY 9.12	489215053419 /00000000001 0841742
2	1	FLSSLVR-0000-SK	8 PART/SNAP ENTRY SILVER BASE	489215053420 /00000000001 0841743