

RFP-RH-11-046		
Auto Repair and Refinishing Services		
Company	Collex Collision 44700 Enterprise Drive Clinton Township, MI 48038	Shelton Buick Pontiac GMC 855 S. Rochester Road Rochester Hills, MI 48307
Firm Established	1975	1957
Type of Organization	Individual	Corporation
Years company providing auto repair/collision	36	55 Years
Locations and Hours	Rochester Hills - M-F 8am-6pm Sat 9am-12pm	Rochester Hills - Mon 7am-8pm, T-Fri 7am-6pm
Procedures for estimating repair completion, and paint. How will city be prioritized?	Based on the estimate written we will take labor hours written on job and enter them into our promise date calculator. The calculator takes into account the amount of labor hours, how long it takes to receive parts and gives projection of the amount of days it will take to make necessary repairs. Will prioritize your vehicles same way we take care of all our customers. All our customers are important to us and we repair their vehicles quickly and efficiently with a lifetime warranty on all workmanship.	As general rule most repairs number of labor hours divide by 4 equals how many days to repair, plus parts factor. All repairs are priority.
Policy regarding pickup/delivery City vehicles	Collex provides free pickup and delivery of vehicles within 20 miles of any of our locations.	Yes! We pickup and deliver
Describe facilities, equipment, resources, methodologies. Shall include paint booth, frame machine and measuring equipment.	Rochester Hills location is 12,000 sq ft and has 13 bays. CCONE Estimating system Audatex Estimating system Downdraft Paint Booth and Bake Oven Chief EZ Liner Frame Equipment Sherwin Williams Refinishing system MIG Welding Equipment Plastic Repair Equipment Fiberglass Repair Equipment Computerized Wheel Alignment with Print Out	Chief EZ Liner Frame Machine Blowtherm Spray Booth Chief Universal Measuring System Hunter Alignment Rack

Company	Collex Collision 44700 Enterprise Drive Clinton Township, MI 48038 A/C Recycling/Recharge Equipment	Shelton Buick Pontiac GMC 855 S. Rochester Road Rochester Hills, MI 48307
Describe standard turnaround time for repairs. How will ensure City vehicles done in timely fashion.	Our "cycle time" has been proven to be as much as 50% quicker than the industry average. Yet we do not sacrifice quality service for fast service. Our customer service index scores are well over 98%.	All cars and Truck repairs are a priority
List brands of primer, sealer, paints to be used	Sherwin Williams Refinishing System	Sherwin Williams
Explain warranty on parts, repairs, and paint.	We warrant our paint and workmanship as long as you own the vehicle. We warrant the parts for one year and warranty depends on what is offered by manufacturer.	All GM Sheetmetal comes with lifetime warranty. All repairs come with a 3 year warranty.
Key personnel	Paul Beebe - General Manager Joe Wenturine - Damage Evaluator Patrick Sollen - Customer Relations Manager Certified Technicians - I-CAR and ASE Certified	Kevin O-Neil Body Shop Mgr
References	Provided	Provided
Qualifications	All Collex technicians are certified through I-CAR, ASE ATEG and State of Michigan.	Kevin O-Neil - 28 years body shop service experience - licensed Doug Dolmage - 30 years body tech - licensed John Peraino - 25 years paint & body tech - licensed Terry Waterman - 35 years painter Mike Rodger - 30 year bodytech - licensed

Company	Collex Collision	Shelton Buick Pontiac GMC
	44700 Enterprise Drive	855 S. Rochester Road
	Clinton Township, MI 48038	Rochester Hills, MI 48307
Rates:		
Body	\$ 37.00	\$ 28.00
Paint	\$ 24.00	\$ 28.00
Frame Time	\$ 55.00	\$ 40.00
Mechanical	\$ 75.00	\$ 70.00
Parts Discount	10%	25% OEM GM and 10% OEM Ford
Paint (Material Time)	\$ 26.00	\$ 18.00

RFP-RH-11-046		
Auto Repair and Refinishing Services		
Company	MC Whips 6285 E 14 Mile Road Sterling Heights, MI 48312	Maaco Roseville 28460 Groesbeck Hwy Roseville, MI 48066
Firm Established	2005	1985
Type of Organization	Individual	Corporation
Years company providing auto repair/collision	6 years	26 years
Locations and Hours	Sterling Heights - M-Sat 7am-7pm	Roseville - 2 blocks S of 12 Mile
Procedures for estimating repair completion, and paint. How will city be prioritized?	We pride on our detail-oriented staff. We have experienced employees that get the job done. We will make Rochester Hills vehicles first priority	Due to no collision or repair being the same thing twice, a few factors would play into this answer. 1st fleet customers such as Rochester Hills would receive top priority. 2nd from the time of receiving the vehicle we estimate 4-7 bus day turn around. 3rd if there is a part shortage or backorder or the vehicle is not received to us by the City this would of course delay repairs and return to City.
Policy regarding pickup/delivery City vehicles	We have personal porter to pick up and deliver city vehicles. He is very dependable and has great driving record.	When notified by City we will have vehicle picked up w/in 2 hours of notice. We notify City dept contact upon arrival and return and go over all the items that need attention with City prior to repairs being made. Always provide an estimate for paint, collision, body work and time we will have vehicle
Describe facilities, equipment, resources, methodologies. Shall include paint booth, frame machine and measuring equipment.	Paint booth - global finishing solutions and alludraft painting booth. Frame Machine - Continental Uniliner Measuring equipment - Continental Uniliner	Paint booth - blow therm Frame machine - car o liner and cougar 360 Paint mixing equipment - sherwin williams Over 20,000 sq ft shop space Indoor/Outdoor secure storage 3 office staff 10 repair/painting techs 2 Detailers

Company	MC Whips 6285 E 14 Mile Road Sterling Heights, MI 48312	Maaco Roseville 28460 Groesbeck Hwy Roseville, MI 48066
Describe standard turnaround time for repairs. How will ensure City vehicles done in timely fashion.	Depending on what needs to be done to the vehicle our staff has a great system. We have very organized timelines depending on repairs	Priority service give to fleet accounts. All fleet contracts are given top priority due to fact understood that your vehicles cannot be tied up for uncertain amounts of time.
List brands of primer, sealer, paints to be used	We use sikkens paint, primers and sealers. Also have contracts with PPG and Dupont	Sherwin Williams products are used for paint, primer and sealer
Explain warranty on parts, repairs, and paint.	We offer lifetime warranty on any parts or painting even fading or peeling will be redone if needed	Parts - Manufacturer warranty 90 days to 1 year Lifetime warranty on repairs - 3 years on paint, fading and peeling
Key personnel	Owner John Elezaj will look after all services and repairs done to City vehicles	Rob Dobson - President Kevin Biegas - Manager Paul Haas - Shop Supervisor
References	Not provided	Provided
Qualifications	Have two (2) mechanics, both w/state of MI mechanic licenses. All of staff has I-Car certificates our painter is certified and takes painter updating classes 2x per year	Having over 25 yrs experience dealing with collision, painting, restoration, undercoating and fleet maintenance and management we have the experience, personnel, facility and qualifications to handle all domestic and foreign repairs. We are a State of MI licensed facility and hold I-Car certifications. Currently have over 20,000 sq ft of repair space with another 6,000 sq ft to use if necessary for storage or working space. We have focused attention to fleet repairs for the last 10 years. specializing on quick turnaround w/flawless presentation of our work. We have worked with AT&T, Consumers, Universal Ambulance, Canfield equipment and others.

Company	MC Whips	Maaco Roseville
	6285 E 14 Mile Road	28460 Groesbeck Hwy
	Sterling Heights, MI 48312	Roseville, MI 48066
Rates:		
Body	\$ 22.00	\$ 40.00
Paint	\$ 18.00	\$ 40.00
Frame Time	\$ 38.00	\$ 55.00
Mechanical	\$ 55.00	\$ 70.00
Parts Discount	15%	0%
Paint (Material Time)	\$ 16.00	\$ 21.00

RFP-RH-11-046	
Auto Repair and Refinishing Services	
Company	A Auto Point Collision 2185 Crooks Road Rochester Hills, Mi 48309
Firm Established	1979
Type of Organization	Corporation
Years company providing auto repair/collision	32 years
Locations and Hours	Rochester Hills - M-F 8am-6pm Sat by appt
Procedures for estimating repair completion, and paint. How will city be prioritized?	After contacted about a repair the owner will look at the vehicle, take pictures, make estimate within 24 hours and contact the City with the details. After approval, we will order parts, tear down the vehicle w/in 2 hours and begin the repair We will notify the City as soon as the repair is done and make arrangements to deliver the vehicle w/in 12 hours.
Policy regarding pickup/delivery City vehicles	Vehicles can be delivered to the shop from 8-6 pm M-F or after hours in our locked drop box. Pickup of vehicles from City property or delivery will be done by owner (CDL license) within 24 hours of notification.
Describe facilities, equipment, resources, methodologies. Shall include paint booth, frame machine and measuring equipment.	20,000 sq ft in Roch Hills facility, 7 frame racks, 2 downdraft garmat spraybooths, 42 work bays, 4 prep decks, 8 office employees, 9 1-Car certified body & paint technicians. Powder coating booth/oven. Mitchell and CCC software used for estimating. The shop can accommodate fire trucks and semi trucks in building.

Company	A Auto Point Collision 2185 Crooks Road Rochester Hills, Mi 48309
Describe standard turnaround time for repairs. How will ensure City vehicles done in timely fashion.	Parts are delivered w/in 2 hours after estimate of vehicle, they are delivered daily. Specific techs will be assigned to City vehicles in their own bays. We will sign a guarantee for due dates if needed.
List brands of primer, sealer, paints to be used	Paint, Primer, Sealer Spies Hecker - delivered daily.
Explain warranty on parts, repairs, and paint.	Lifetime limited warranty on all parts, repairs and paint including fading and peeling.
Key personnel	Owner - pickup and delivery Estimator - Employee/deliver parts and pricing Body Techs - Employee/Complete repairs Painters - Employee/Paint vehicle Porters - Employee/Clean Vehicle Receptionist - Employee/setup deliery and pickup
References	Provided
Qualifications	Opened 32 years ago. Facility has over 20,000 sq ft of repair space. Is a fenced in area and secured lot to store vehicles. Have a working relationship with all insurance companies, but are on direct repair program with 17 companies. Use CCC and Mitchell estimating software, have 4 certified estimators w/avg of 20 years repair experience. Our 9 body and paint techs are state and Icar certified Gold and 50% are platinum. Painters use SATA air fresh system & spies hecker paint. Repair fleet vehicles for dish network, LTM fire trucks, City of Auburn Hills police cars and fire trucks. We offer a lifetime limited guarantee on all repairs and have experience working on sheet metal, fiberglass and

Company	A Auto Point Collision	
	2185 Crooks Road	
	Rochester Hills, Mi 48309	
	aluminum automotive plastics. Have free loaner cars	
	available to all customers while their vehicles are getting	
	repaired. We have 25 loaners available. In 2009 we	
	opened another location in Macomb, MI & have 6	
	employees there. After hours phones forwarded to owners	
	cell phone so all calls answered promptly	
Rates:		
Body	\$	24.00
Paint	\$	24.00
Frame Time	\$	35.00
Mechanical	\$	50.00
Parts Discount		5% markup over cost
Paint (Material Time)	\$	19.50