

**Maureen Gentry** <gentrym@rochesterhills.org>

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**Info**

3 messages

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**Maureen Gentry** <gentrym@rochesterhills.org>  
To: Brian Marshall <bmarsh1605@gmail.com>

Wed, Mar 24, 2021 at 2:05 PM

Hi again,

I was wondering if you could just answer a couple of questions via email that might be of interest to the members. How many employees? Was it you and two others? Hours of operation? How many vehicles can be serviced at one time? Statement that cars will not be left outside overnight and all repairs will be done in the building (I hope that is the case!). If those were answered in your letter, I missed it!

Thank you,  
Maureen

Maureen Gentry  
Planning and Economic Development  
City of Rochester Hills  
1000 Rochester Hills Dr.  
Rochester Hills, MI 48309  
(248) 841-2575  
[gentrym@rochesterhills.org](mailto:gentrym@rochesterhills.org)  
[www.rochesterhills.org](http://www.rochesterhills.org)

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**Brian Marshall** <bmarsh1605@gmail.com>  
To: Maureen Gentry <gentrym@rochesterhills.org>

Wed, Mar 24, 2021 at 2:40 PM

Maureen,

Yes i can definitely answer those questions!

For employees, it is myself and 2 others.

Hours of operation are M-F 8a-6p, Sa 8a-2p

We can fit 3 cars in the building at a time and they are only worked on inside the building. in addition to the 3 in the building, we typically have 2-3 parked in front of the business waiting to be picked up, and 2-3 in the rear/side waiting to be worked on. I do not leave any vehicles outside over night that are disassembled/ in progress or an "eye-sore". If we are busy and backed up on work i dont take in cars until we have time/space available for them. Also i am in constant communication with my customers in regards to when their car is completed so they can pick up in a timely manner. I try to be conscientious of my neighbors and realize im not the only one utilizing parking over here.

Brian

3/24/2021

City of Rochester Hills Mail - Info

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**Maureen Gentry** <gentrym@rochesterhills.org>  
To: Brian Marshall <bmarsh1605@gmail.com>

Wed, Mar 24, 2021 at 2:45 PM

Exactly what I needed! Thanks very much.

Maureen Gentry  
Planning and Economic Development  
City of Rochester Hills  
1000 Rochester Hills Dr.  
Rochester Hills, MI 48309  
(248) 841-2575  
[gentrym@rochesterhills.org](mailto:gentrym@rochesterhills.org)  
[www.rochesterhills.org](http://www.rochesterhills.org)

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