



City of Rochester Hills
AGENDA SUMMARY
FINANCIAL ITEMS

1000 Rochester Hills Dr.
Rochester Hills, MI 48309
248.656.4630
www.rochesterhills.org

Legislative File No: 2021-0127

TO: Mayor and City Council Members
FROM: Sean Canto, Fire Chief/Emergency Services Director
DATE: April 12, 2021
SUBJECT: Emergency Dispatch Services

REQUEST:

City Council is requested to authorize a contract/blanket purchase order for emergency dispatch services to The County of Oakland, Waterford, Michigan in the amount not-to-exceed \$741,242.88 through March 31, 2024 and further authorizes the Mayor to execute the agreement on behalf of the City.

REASON FOR PURCHASE:

Request for Proposals for Dispatch Services were solicited in late 2009 with a three-year contract awarded to Oakland County with renewal options. Oakland County has been providing Dispatch Services for Rochester Hills since 2010. At this time, it is recommended that the City extend its agreement with Oakland County for an additional three-year period.

The contract proposed is Oakland County's standard contract for fire dispatch services utilized in other communities; therefore Oakland County will not entertain revisions or supplements to the document. There is a 9% increase for the 2021-2022 contract year, primarily due to the increased average number of calls based on the call volume for the 2017-2020 contract term with 3% increases in 2022-2023 and 2023-2024 for wage adjustments. The number of calls utilized for the 2017-2020 contract term was 6,803 calls and this current contract term of 2021-2024 is based on 7,168 calls, a 7% increase. The price for dispatching service is set by the Oakland County Board of Commissioners.

A regional dispatch center/911 call center combined in one location can reduce response times by eliminating the transferring of certain types of inbound 911 calls such as those originating from cellular services, then relayed to a local dispatch center. This means faster response by fire and emergency medical staff to residents and businesses in need. Other benefits of a regional dispatch service include improvement of mutual / automatic aid between departments, potential for increased number of dispatchers on duty, and dedicated oversight of dispatching services.

PROCESS:

Vendor Name and Address:

County of Oakland
1200 North Telegraph
Pontiac, MI 48341

Reason for Selection:

Extension of existing contract

Method of Purchase:

Contract/Blanket Purchase Order

BUDGET:

Funding is included in the FY 2021 Adopted Budget and the FY 2022 and FY 2023 Projected Budgets

Fund Name	Department Account No	Account No. Description	3-Year Budget Amount	3-Year Cost	Remaining Budget
Fire Fund	206.801000	Professional Services	\$868,130	\$741,242.88	\$126,887.12

RECOMMENDATION:

It is recommended that City Council authorize a contract/blanket purchase order for emergency dispatch services to The County of Oakland, Waterford, Michigan in the amount not-to-exceed \$741,242.88 through March 31, 2024 and further authorizes the Mayor to execute the agreement on behalf of the City.

APPROVALS:	SIGNATURE	DATE
Department Review		
Department Director		
Budget Content: Chief Financial Officer		
Purchasing Process: Supervisor of Procurement		
Mayor		
Deputy Clerk		

Contract Reviewed by City Attorney Yes N/A