



City of Rochester Hills
CANDIDATE QUESTIONNAIRE

NAME Denise O. Chambers COUNCIL DISTRICT 2
DATE November 5, 2015 ROCHESTER HILLS RESIDENT FOR 18 YEARS
OCCUPATION Retired Welfare Official

INTERESTS/REASONS/QUALIFICATIONS

I am interested in Human resources and social welfare areas. I am a retired Welfare Official with about 34 years of experience. In my capacity as County Director in Michigan and Pennsylvania I supervised Human Resources. This included hiring, dismissals, benefits, labor relations and various other functions.

BOARDS/COMMISSIONS/COMMITTEES ON WHICH YOU HAVE SERVED (LIST MUNICIPALITIES AND DATES)

Governor John Engler's appointee, Child Support Leadership Council (CSLC)
Chief Justice Maura Corigan of Michigan Supreme Court's re-appointee to CSLC
Chair, Genesee County Community Collaborative
Chair, Child Advocacy Center
Board Member, Baker College Human Service & Corrections Officer Advisory Board
Board Member, HealthPlus Partners
Board Member, Greater Flint Health Coalition
Board Member, Michigan State University Extension
Board Member, Priority Children
Board Member, University of Michigan School of Education & Human Services

ELECTIVE OFFICES THAT YOU HAVE HELD

None

OTHER ORGANIZATIONS

PERTINENT EDUCATION

Bachelor of Science, Howard University
Masters in Administration, Central Michigan University

HOBBIES/INTERESTS

Audiobooks, zumba, traveling

ADDITIONAL INFORMATION

I am a Rochester Hills resident and am willing to serve my community

Denise O. Chambers

OBJECTIVE

To assist an administration to meet its mission and objectives by utilizing my managerial skills.

QUALIFICATIONS

I have competently directed all social programs in large metropolitan counties.
I have managed 1,850 staff in 18 locations.
I have 26 years of experience leading, training and managing staff.
I have managed large budgets, personnel operations, and contracting processes.
I have worked directly with adults and youth to develop better life coping skills.
I have successfully demonstrated the ability to sell products.
I can successfully build teams who are loyal and committed toward the success of the organization.

WORK HISTORY

Bob's Discount Furniture

January 2014 – October 2014

Office Assistant

Finalized furniture sales. Contacted customers. Handled cash and checks. Maintained refreshment area

Dressbarn

May 2013 – Jan 2014

Sales Associate

Sell product to customers to enhance their appearance. Manage register and handle stock.

Oakland/Livingston Community Action Agency

January 2012 – September 2012

Navigator

Worked with delinquent youth and families. Coordinated services to aid youth in re-integration into society. Served as a Life Coach for parents of delinquents.

Pennsylvania Dept. of Public Welfare

April 2006 – September 2011

Executive Director and Area Manager

Lead the operations of the Philadelphia County Department of Public Welfare staff of 1,800. I manage State and Federal funding for TANF, Food Stamp, medical and child care programs. Services are administered through 18-13 locations. Implemented different business practices including call centers, client facing and back-end operations. Trained supervisors and managers; managed Human Resources department, Accounting, and Physical Management departments. Conducted monthly and weekly meetings. Provided input in statewide implementation of policy. Worked with internal and external agencies. Coordinated work activities with private agencies.

Michigan Dept. of Human Services

October 1996 – March 2006

County Director

Directed the daily operations of Genessee County's department of 522 staff, with responsibility for all major federal and state human services programs. These include: Temporary Assistance to Needy Families, Food Stamps, Medicaid, State

Emergency Relief, Children's Protective Services, Foster Care, Adoption, Delinquency, Adult Services, Employment, and other specialized programs. Services are administered through four separate offices. I instituted the county's first strategic plan and vision statement. I developed a presence in the community by collaborating with various city, county, and state entities (governmental, nonprofit, and for profit). I was responsible for the contracting process, personnel and labor relations in Genesee County. I managed both state and county funds by preparing budgets and monitoring expenditures.

Michigan Dept. of Human Services

June 1993 – October 1996

District Manager

Managed approximately 150 employees. Handled all programs administered in field operations. Assured correct utilization of service contracts. Developed work objectives and set priorities for the district. Developed effective systems of communication. Conducted monthly management team meeting interviewed and hired new employees. Monitored operational effectiveness. Prepared monthly reports.

Section Manager

November 1989 – June 1993

Managed approximately 77 employees. Managed all Payments and Children Services programs. Represented the office manager in maintaining community relations. Resolved internal and external customer problems. Utilized follow-up systems to ensure timely responses. Interpreted new policy and ensured policy was transmitted to line staff. Evaluated the performance of supervisors and participated in the evaluation of all other section personnel.

EDUCATION

Master of Science in Administration – Central Michigan University (4.0 GPA)

Bachelor of Science Degree. Howard University.

Graduated Magna Cum Laude, Dean's list, Recipient of two full scholarships.

Disney Institute Trained – 2003

IT courses at Baker College - 2012

AWARDS

Quality Champion Certificate – February 1993

Workforce Development Board Member of the Year – November 1997

Volunteer Services Certificate of Appreciation – September 1998

Employee of the Year Recognition Award – June 2001

Flint Board of Education Award – May 2004

Peacemaker of the Year Award – October 2004

PREVIOUS MEMBERSHIPS

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