RFP Tabulation Spreadsheet															
Alarm Services	Audio Sentry Corporation						ecurity Desig			Simplex Grinnell LP					
RFP-RH-15-010			6 E Thirteen						Road, Suite 1	10			755 Halsted		
	Roseville MI 48066 586.294.4410 James Anderson						Livonia, MI 4 734.421.00			Farmington Hills, MI 48335 248.427.5179					
					John Humenay				Jeff Kipp						
	Manuth		Initial		Monthly Fee to	Mandaha		Initial		Monthly Fee to	Manthla		Initial		Manthly Easts
	Monthly Monitoring	Monthly	Alarm Set-	Initial Alarm Set-up Fee If	Provide	Monthly Monitoring	Monthly	Alarm Set-	Initial Alarm Set-up Fee If	Provide	Monthly Monitoring	Monthly	Alarm Set-	Initial Alarm Set-up Fee If	Monthly Fee to Provide
	Fee for	Monitoring	up Fee	Dealer	Opening &	Fee for	Monitoring	up Fee	Dealer	Opening &	Fee for	Monitoring	up Fee	Dealer	Opening &
	Burglar &	Fee Fire Alarm	with Dealer Codes	Codes NOT	Closing Reports	Burglar &	Fee Fire Alarm	with Dealer Codes	Codes NOT	Closing Reports	Burglar &	Fee Fire Alarm	with Dealer Codes	Codes NOT	Closing Reports
	Fire Alarm	Alaini	Provided	Provided	Per Location	Fire Alarm	Alaini	Provided	Provided	Per Location	Fire Alarm	Alanni	Provided	Provided	Per Location
1 City Hall	\$45.00	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
2 Fire Station #1	n/a	\$37.50	N/C	N/C	N/A	n/a	\$35.00	\$55.00	\$110.00	\$5.00	n/a	\$23.00	\$35.00	\$75.00	Included
3 Fire Station #2	n/a	\$37.50	N/C	N/C	N/A	n/a	\$35.00	\$55.00	\$110.00	\$5.00	n/a	\$23.00	\$35.00	\$75.00	Included
4 Fire Station #3 5 Fire Station #4	n/a n/a	\$37.50 \$37.50	N/C N/C	N/C N/C	N/A N/A	n/a n/a	\$35.00 \$35.00	\$55.00 \$55.00	\$110.00 \$110.00	\$5.00 \$5.00	n/a n/a	\$23.00 \$23.00	\$35.00 \$35.00	\$75.00 \$75.00	Included Included
6 Fire Station #5	n/a	\$37.50	N/C	N/C	N/A N/A	n/a	\$35.00	\$55.00	\$110.00	\$5.00	n/a	\$23.00	\$35.00	\$75.00	Included
7 DPS Facility	\$37.50	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
8 Red House at Van Hoosen Farm	\$37.50	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
9 Museum at Van Hoosen Farm	\$37.50	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
10 Dairy Barn at Van Hoosen Farm	\$45.00	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
11 Stoney Creek Schoolhouse	\$45.00	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
12 Bloomer Park 13 Borden Park Office	\$45.00 \$45.00	n/a n/a	N/C N/C	N/C N/C	\$10.00 \$10.00	\$40.00 \$40.00	n/a n/a	\$55.00 \$55.00	\$110.00 \$110.00	\$5.00 \$5.00	\$36.00 \$36.00	n/a n/a	\$35.00 \$35.00	\$75.00 \$75.00	Included Included
14 Borden Park Maintenance Building	\$37.50	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
15 Spencer Park Beach House	\$37.50	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
16 Spencer Park Boat House	\$45.00	n/a	N/C	N/C	\$10.00	\$40.00	n/a	\$55.00	\$110.00	\$5.00	\$36.00	n/a	\$35.00	\$75.00	Included
17 Oakland County Sheriff's Office	n/a	\$45.00	N/C	N/C	N/A	n/a	\$35.00	\$55.00	\$110.00	\$5.00	n/a	\$23.00	\$35.00	\$75.00	Included
TOTALS	\$457.50	\$232.50	\$0.00	\$0.00	\$110.00	\$440.00	\$210.00	\$935.00	\$1,870.00	\$85.00	\$396.00	\$138.00	\$595.00	\$1,275.00	\$0.00
Administrative Fee/Markup when using subcontractors	Do not generally use subcontractors			None				20%, Simplex Grinnell does not foresee using any sub contractors.							
Provide List of other reports and include costs Y/N	(left blank)			Yes, Cost to be determined by the site frequency of the reports				No							
Emergency Contacts:	Provided			Provided					Provided						
Any other charges Y/N	Yes			No					No						
If yes, identify and include costs:	Downloaded chargers \$25 ; may include code changes, deletions or add-ons														
Comments:	Downloaded chargers may include code changes, deletions or add- ons			(blank)											
All labor rates for each additional hour billed in 1/4 hrs															
Scheduled Service Calls/Normal Business Hours									_						
Labor Rate \$/1st hr including trip charge	\$125			\$115				\$127.50							
Seach add'l hour billed in 1/4 hrs How are trip charges calculated, define:	\$20 Fixed Pote to	get ASC vehi	olo from noin	t A to point P	Doint A in	\$75 Labor, vehicle expense and first hour of service				\$31.87 No trip charges					
How are the charges calculated, define.		nicle on call is		ILA IO POITILB.		Labor, verno	ie expense and		Service		No trip charg	162			
If service is performed at more than one City bldg on same day, will just one trip charge be incurred? Explain.	One trip fee will be charged but labor will continue as long as ASC is involved with various locations needing service.			If on location, no service charge, but if called back at after leaving, then an additional trip charge will be incurred.			No trip charges								
Telephone Support Calls:															
Rate \$/per 1/2 hour	N/C					\$20				No charge					
Rate \$ /per 1/4 hour additional	N/C					\$10					No charge				
Emergency Service Calls/After Hours															
Labor Rate \$/1st hr including trip charge	\$220					\$115				\$127.50					
\$each add'l hour billed in 1/4 hrs	\$170; if second man is needed; his 1st hr is \$127.50, second hour is same but billed in 15 minute increments.			\$75				\$31.87							
How will the City be charged for materials: explain	Net 30 days			Materials are charged at cost plus a mark up on the materials.				List less 20%							
If mark up - percentage over wholesale?	\$0-\$75 - 50%; \$75-\$200 - 35%; \$102 and up - 20%			30%			(left blank)								
Acknowledged prices remain firm through contract	Acknowledged			Acknowledged			Acknowledged								
Other costs not addressed? Y/N	No			No			No								
If yes explain:	(left blank)			(left blank)			(left blank)								
PRICING CCTV & Access Control pricing															

FP Tabulation Spreadsheet			
larm Services	Audio Sentry Corporation	Security Designs Inc.	Simplex Grinnell LP
FP-RH-15-010	16276 E Thirteen Mile Road	14700 Farmington Hills Road, Suite 110	24755 Halsted Road
	Roseville MI 48066	Livonia, MI 48154	Farmington Hills, MI 48335
	586.294.4410	734.421.0077	248.427.5179
	James Anderson	John Humenay	Jeff Kipp
VENDOR QUESTIONNAIRE			
Firm Established/ years in business	1959	1995	original 1865 / current 2000
Website	www.audiosentry.com	www.securitydesigns.com	www.simplexgrinnell.com
Type of Organization	Corporation	Corporation	Partnership
Years providing these types of services	56 years	20 years	150+ years
Full time employees/ Part time employees	34 full time / 2 part time	10 full time / 10 part time	10,000 nationally; 110 locally full time and 0 part time
Provided required UL Certificate?	Yes	Yes	Yes
Identify categories that apply to your certificate:		100	
Central Station Fire Alarm (UUFX)	Yes	Yes	(left blank)
		No	
Local, Aux, Remote Ste or Prop Fire Alarm (UUJS)	(left blank)		Yes
Mercantile Burglar Alarm (CVSG)	Yes	No	(left blank)
Central Station Burglar Alarm (CPVX)	(left blank)	No	(left blank)
National Industrial Security Systems (CRZH)	(left blank)	No	(left blank)
Monitoring Stations National Industrial Sec Syst	(left blank)	No	(left blank)
(CRZM)			
Residential Alarms (CVWY)	(left blank)	No	(left blank)
Bank Alarms (CPRH)	(left blank)	No	(left blank)
Provided copy of Master Elec or Licensed Fire Alarm	Yes	Yes, to be provided upon award	Yes
Contractor through the Michigan Dept of Labor Y/N			
Experience & financial capability to carry out contract:	Audio Sentry carries the proper licenses and technicians and been in the alarm business for 56 years.	Security Designs has been in business since 1995 and consider the financial information to be proprietary but will submit any info prior to award of the contract.	Simplex has been a fire alarm manufacturer for over 75 years. Grinr developed the first automatic sprinkler 150 years ago. Monitoring Central station is over 50 years old and have 170 locations in the U alone.
Describe your central monitoring facility:	UL listed central station located at 31807 Utica Road, Fraser, MI 48026; owned and operated by Audio Sentry Corp.	Michigan Monitoring, 27215 Southfield Rd., Lathrup Village, MI 48075	Dual-linked monitoring facilities in Florida and Colorado. If a catastrophic event occurs in one area, the other site automatically picks up. Receive signal and act within 20 seconds. Daily dialer tes to an 800 number. Have over 10,000 monitoring customers and onl handle commercial and industrial users (no residential).
Five references (include municipal)	Provided	Provided	Provided
Subcontractors; charges & wages, etc:	Do not generally use subcontractors	Will not be using Subcontractors for this project	None for this service
A. Work Plan (describe how transition will take place)	Transition is not necessary, Audio Sentry already monitors RH facilities	Security Designs will meet with City's representative to discuss a transition plan. Shall seek to change out 3 sites per day, assigning account numbers, transfer the panels to their monitoring system, confirm signals, verify contact info, program and test.	Will schedule each site with the City's identified contact.

RFP Tabulation Spreadsheet					
Alarm Services	Audio Sentry Corporation	Security Designs Inc.	Simplex Grinnell LP		
RFP-RH-15-010	16276 E Thirteen Mile Road	14700 Farmington Hills Road, Suite 110	24755 Halsted Road Farmington Hills, MI 48335 248.427.5179		
	Roseville MI 48066	Livonia, MI 48154			
	586.294.4410	734.421.0077			
	James Anderson	John Humenay	Jeff Kipp		
B. Timeline for transition & start-up:	See "A"	The time line for the transition and start up is 15 days	Based on the city's requested start up date, would complete all within days		
C: Will programming be done onsite or remotely:	Onsite should not be required unless an existing control cannot be contacted for download	Shall program all locations on site in order to make a smooth transition.	On site		
Other value added services offered:	Locksmith, GPS Vehicle Tracking	Design and Consultant Services; Price estimates, CCTV, Access Control / Intercom Systems	Offer complete inspection and testing services for fire alarm, sprinkler, extinguishers, kitchen hood and special hazard suppression.		
How many miles is your facility from RH:	15	34 miles	(left blank)		
Response Time for Routine Services	Audio Sentry will usually provide next day service unless requested otherwise.	24 hour response	2 hour call back; typically onsite following day		
Response Time for Emergency/after hrs procedures	Audio Sentry will usually provide .5 - 1.0 hours, often sooner	2 hour response	4 hours onsite		
List employee certifications held:	Provided	To be provided upon award of contract	Provided		
Warranty work/guarantee parts, labor &/or installation:	One year parts and labor on new installations, manufacturer warranty may exceed, Shipping and handling after ASC Warranty is additional	Shall provide a 1 year parts and labor warranty for the City of Rochester Hills	90 days (no)		
Can you meet City's insurance requirements:	Yes	Yes	Yes		
Provided a completed W-9:	Yes	Yes	Yes		
Provided signed Hold Harmless:	Yes	Yes	Yes		
Exceptions, substitutions or deviations:	(left blank)	None	(left blank)		
Additional comments:	City must sign Audio Sentry Monitoring Agreement - insurance company requires it for coverage. PO from City is not sufficient nor is any agreement city may require to be signed. Must have Audio Sentry Agreement in place.	(left blank)	(left blank)		

P Tabulation Spreadsheet										1	
rm Services			Fire Pros, I	nc.			Webe	er Security G	roup. Inc.		
P-RH-15-010		2710 N	lorthridge Dr					uth Rose Stre			
		Gra	nd Rapids, N	/II 49544			Mou	nt Clemens, I	VI 48043		
	800.968.2871 Bob Proos					586.582.0000 William D. Weber, Jr.					
	Manthha		Initial		Manthh Franks	Manathha		Initial		Manshire Franks	
	Monthly Monitoring	Monthly	Alarm Set-	Initial Alarm Set-up Fee If	Monthly Fee to Provide	Monthly Monitoring	Monthly	Alarm Set-	Initial Alarm Set-up Fee If	Monthly Fee to Provide	
	Fee for	Monitoring	up Fee	Dealer	Opening &	Fee for	Monitoring	up Fee	Dealer	Opening &	
	Burglar &	Fee Fire	with Dealer	Codes NOT	Closing Reports	Burglar &	Fee Fire	with Dealer	Codes NOT	Closing Reports	
	Fire Alarm	Alarm	Codes	Provided	Per Location	Fire Alarm	Alarm	Codes	Provided	Per Location	
City Hall	\$25.00	n/a	Provided \$80.00	\$160.00	\$15.00	\$19.00	n/a	Provided \$0.00	\$0.00	\$0.00	
Fire Station #1	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
Fire Station #2	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
Fire Station #3	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
Fire Station #4	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
Fire Station #5	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
DPS Facility	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Red House at Van Hoosen Farm	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Museum at Van Hoosen Farm	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Dairy Barn at Van Hoosen Farm	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Stoney Creek Schoolhouse	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Bloomer Park	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Borden Park Office	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Borden Park Maintenance Building	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Spencer Park Beach House	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
Spencer Park Boat House Oakland County Sheriff's Office	\$25.00	n/a	\$80.00	\$160.00	\$15.00	\$19.00	n/a	\$0.00	\$0.00	\$0.00	
,	n/a	\$25.00	\$80.00	\$160.00	\$15.00	n/a	\$19.00	\$0.00	\$0.00	\$0.00	
TOTALS	\$275.00	\$150.00	\$1,360.00	\$2,720.00	\$255.00	\$209.00	\$114.00		\$0.00	\$0.0	
Administrative Fee/Markup when using subcontractors	N/A					Weber Secur	rity Group doe	s not use sub	contractors		
Provide List of other reports and include costs Y/N	No					Yes					
Emergency Contacts:	Provided			Provided							
Any other charges Y/N	No					No					
If yes, identify and include costs:	110					110					
Comments:	If for some re	ason reprogra	mming of an	alarm panel is	not possible if	(left blank)					
					e replacement	(, , , , , , , , , , , , , , , , , , ,					
All labor rates for each additional hour billed in 1/4 hrs											
Scheduled Service Calls/Normal Business Hours											
Labor Rate \$/1st hr including trip charge	\$125					\$120					
each add'l hour billed in 1/4 hrs	\$80	(((((((((((\$60 Trip Charge is \$60 and covers vehicle driving expense, there is not a					
How are trip charges calculated, define:	One set fee o	of \$45 per trip				Trip Charge is \$60 and covers vehicle driving expense, there is not a charge for drive time.					
If convice is performed at more than one City bldg on	Only and trip	أمرينا والمراجع		vian day far Cit							
If service is performed at more than one City bldg on same day, will just one trip charge be incurred? Explain.	Unity one trip	iee will e INVO	icea per serv	vice day for Cit	y buildings	i nere will be	only one trip o	narge.			
same day, will just one the charge be incurred? Explain.											
Telephone Support Calls:	-										
Rate \$/per 1/2 hour	No Charge				\$0.00 no charge						
Rate \$/per 1/4 hour additional	No Charge					\$0.00 no charge					
							-				
Emergency Service Calls/After Hours	\$10F					\$170					
Labor Rate \$/1st hr including trip charge \$ each add'l hour billed in 1/4 hrs	\$125 \$80					\$90					
	ψυυ					4 30					
How will the City be charged for materials: explain	Will charge 3	0% above par	t costs				arts will be bill				
										that are covered	
If mark up paraantaga avar whatagala?	Yee 200/				under warranty, in which there would be no charge.						
If mark up - percentage over wholesale?	Yes, 30% Acknowledged					Yes, 20%					
Acknowledged prices remain firm through contract	Acknowledge	u				Acknowledge	ed				
Other costs not addressed? Y/N	No					No					
If yes explain:		No Will not charge for any additional truck fees, equipment disposal fees					(left blank)				
	or certificatio										
PRICING CCTV & Access Control pricing											
Will pricing be different than above? Y/N	No, same prie					No, same prie					

P Tabulation Spreadsheet						
rm Services	Fire Pros, Inc.	Weber Security Group, Inc.				
P-RH-15-010	2710 Northridge Drive, Suite F	95 South Rose Street, Suite A				
	Grand Rapids, MI 49544	Mount Clemens, MI 48043				
	800.968.2871	586.582.0000				
	Bob Proos	William D. Weber, Jr.				
VENDOR QUESTIONNAIRE	1984	2001				
Firm Established/ years in business Website	www.firepros.com	www.webersecurity.com				
Type of Organization	Corporation	Corporation				
Years providing these types of services	20+ years	13 years				
	201 years					
Full time employees/ Part time employees	92 full time / 6 part time	11 full time / 4 part time				
Provided required UL Certificate?	Yes	Yes				
Identify categories that apply to your certificate:						
Central Station Fire Alarm (UUFX)	Yes	Yes				
Local, Aux, Remote Ste or Prop Fire Alarm (UUJS)	Yes	No				
Mercantile Burglar Alarm (CVSG)	Yes	Yes				
Central Station Burglar Alarm (CPVX)	Yes	No				
National Industrial Security Systems (CRZH)	Yes	No				
Monitoring Stations National Industrial Sec Syst	Yes	No				
(CRZM)						
Residential Alarms (CVWY)	Yes	No				
Bank Alarms (CPRH)	No	No				
Provided copy of Master Elec or Licensed Fire Alarm	Yes	Yes				
Contractor through the Michigan Dept of Labor Y/N						
Experience & financial capability to carry out contract:	Fire Pros is a large fire protection company (approx. \$10 million worth of annual business) that has (60) service technicians on the road throughout the state of Michigan to service a vast customer base.	Weber Security Group has a trained internal support staff to compliment the factory trained and certified field service technicians who have met and surpassed the challenges given to them by their satisfied clients. By having live customer service representatives and service techs available 24hr / 365 days/year, Weber can guarantee their customers will always be able to rely on them for any security needs. Additionally, keep a fully stocked inventory at main office and on all of their service vehicles to eliminate down time created by any product failure.				
Describe your central monitoring facility:	Central Monitoring facility is Criticoman their branch office for this service is located in Manasaquan, New Jersey.	In an effort to maintain an impeccable dispatch and alarm signal processing, Weber Security Group entrust Michigan Monitoring Service, based in Troy, MI to perform the Central Station operations. Maintain a very close relationship with them that allows them to keep hands-on with all activities related to Central Station. Process all data modifications and have complete control to oversee and ensure that all operations at the Central Station are being conducted to not only UL requirements but to Weber Security Group's customer's preferred method and procedure (as allowed by the standards set in place by Underwriters' Laboratories).				
Five references (include municipal)	Provided	Provided				
Subcontractors; charges & wages, etc:	(Vendor did not include page with submittal)	Weber Security Group does not hire or use subcontractors. They have on staff in-house all trades, including master electrician.				
A. Work Plan (describe how transition will take place)	(Vendor did not include page with submittal)	Weber Security Group proposes executing the project in the following manner to accomplish the changeover in a relatively quick fashion: First, they will meet with the primary contacts who will have the ability the identify the preferred order to go in for changing the monitoring, then identify the times that are preferred to access the sites and solidify a schedule with the City's representative. Next would be to obtain complete information (written/typed) to ensure all information is correct including Zone, Users, Contact, etc; Next they will dedicate two field technicians and one office staff member to work together to go to each site, program the panel, set up the downloading (remote programming) test all zones and signals to Central Station. Will note any deficiencies, worn or damaged parts and will provide a written report. After each system is changed, it will be immediately active and monitored prior to the technicians leaving the site, to eliminate any unprotected sites at any time. After all signals are being received. Will then revisit each site and demonstrate all signals are being received. Will then revisit each site and tetest and inspect for any abnormalities or problems; to ensure that all systems are operating optimally.				

P Tabulation Spreadsheet							
rm Services	Fire Pros, Inc.	Weber Security Group, Inc.					
P-RH-15-010	2710 Northridge Drive, Suite F	95 South Rose Street, Suite A					
	Grand Rapids, MI 49544	Mount Clemens, MI 48043					
	800.968.2871	586.582.0000					
	Bob Proos	William D. Weber, Jr.					
B. Timeline for transition & start-up:	(Vendor did not include page with submittal)	Depending on the preferences of the City for scheduling, Weber					
		Security Group is confident that the entire process for all 17 sites can be completed in five (5) days period or less.					
C: Will programming be done onsite or remotely:	(Vendor did not include page with submittal)	Following the completion, all further data changes will be performed remotely.					
Other value added services offered:	(Vendor did not include page with submittal)	Complete Security Solution Company. Provide sales, service, installation, repair in the following: Locksmith Services, Card Access/Electronic Access Control, CCTV/Analog & Digital Video Surveillance, Guard Services, Safes, Vaults, Professional Investigation Services.					
How many miles is your facility from RH:	(Vendor did not include page with submittal)	17 miles					
Response Time for Routine Services	(Vendor did not include page with submittal)	Same day service can always be provided. Depending on the severity of the issue, can dispatch a technician within an hour. Next day service can be provided for any non-critical issues. Can always be determined at the time of the request to best satisfy the particular scenario.					
Response Time for Emergency/after hrs procedures	(Vendor did not include page with submittal)	Within 1 - 4 hours					
List employee certifications held:	(Vendor did not include page with submittal)	Provided					
Warranty work/guarantee parts, labor &/or installation:	(Vendor did not include page with submittal)	Warranty on Honeywell Products is 12 months or one year from date code on product. Weber Security Group extends all manufacturer warranties to meet a minimum of two years from the day the product was installed. All services provided by Weber Security Group including any installations is also warranted for two years. All products installed will also be stocked at facility in Mt. Clemens in order to replace any product installed without waiting for ordering/shipping, to back their 24 hour response time.					
Can you meet City's insurance requirements:	(Vendor did not include page with submittal)	Yes					
Provided a completed W-9:	(Vendor did not include page with submittal)	Yes					
Provided signed Hold Harmless:	(Vendor did not include page with submittal)	Yes					
Exceptions, substitutions or deviations:	(Vendor did not include page with submittal)	None needed					
Additional comments:	(Vendor did not include page with submittal)	None needed					