



City of Rochester Hills  
CANDIDATE QUESTIONNAIRE

NAME Scott Struzik COUNCIL DISTRICT 4  
DATE 09/27/2016 ROCHESTER HILLS RESIDENT FOR 4 YEARS  
OCCUPATION IT Systems Engineer

INTERESTS/REASONS/QUALIFICATIONS

College educated technology professional that has chosed Rochester Hills as the place for his family, including wife and two young children that attend Rochester Schools. Involved in community problem solving and events.

BOARDS/COMMISSIONS/COMMITTEES ON WHICH YOU HAVE SERVED (LIST MUNICIPALITIES AND DATES)

Public Safety and Infrastructure Technical Review Board, 2015-2016

ELECTIVE OFFICES THAT YOU HAVE HELD

None.

OTHER ORGANIZATIONS

Home Owners Association of Hampton, President  
Property Owners Association of Hampton, Board Member  
Member and webmaster of Hampton Parent-Teacher Association

PERTINENT EDUCATION

Bachelor's Degree, Business Information Technology, Walsh College  
Associate's Degree, Bussiness Administration, Oakland Community College

HOBBIES/INTERESTS

Kayaking, Biking, Hiking, Walking, Ice Hockey, Camping, Technology

ADDITIONAL INFORMATION

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Be sure to complete both pages of this form before submitting.  
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# Scott J. Struzik

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## Summary of Qualifications

Accomplished and educated career technologist, involved community member, local homeowner, and invested parent seeking an opportunity to continue to be involved in local government via the Public Safety and Infrastructure Technical Review Committee.

## Experience

Quicken Loans

Detroit, MI

**Systems Engineer**

2010-Present

- Design and build computer systems to facilitate and automate company operations.
- Provide support for over 2,500 servers and 15,000 users.
- Package and deploy software for 17,000 desktop computers via Altiris and SCCM.
- Approve and administer server and desktop updates via WSUS and SCCM.
- Provide 24/7 support in on-call rotation.
- Design and Implement 3,000 seat Citrix XenDesktop and XenApp environment
- Implement Browser Upgrades to Internet Explorer versions 9, 10, and 11
- Communicate outages and planned maintenance to business leaders and users.
- Implement software solutions from vendors and in-house software engineers.
- Design, implement, and support computer systems that utilize the following technologies: Windows Server 2008, 2008 R2, 2012, 2012 R2. Microsoft SQL, IIS, Clustering, Remote Desktop Services, and Great Plains.

Quicken Loans

Troy, MI

**Desktop Technician**

2007-2010

- Provide technical support for 500 users.
- Troubleshoot desktop performance, application, and hardware issues.
- Support a wide variety of applications related to the mortgage and title insurance industries.
- Perform hardware, software, and operating system upgrades.
- Research client-server issues and work with engineering resources.
- Support Windows XP and Window 7 operating systems.
- Peer-leader and mentor of fellow team members.

Madison District Public Schools

Madison Heights, MI

**Technology Director**

2005-2007

- Provide technical support and training for 300 staff and faculty and 1,800 student users.
- Diagnose and repair hardware, software and network problems ensuring minimum downtime.
- Maintain and update the district Technology Plan.
- Apply and manage district E-Rate program.
- Maintain district e-mail, web page, and cable channel.

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Clawson Public Schools

Clawson, MI

## Technical Support

2003-2005

- Provide technical support and training for 300 staff and faculty and 1,500 student users.
- Diagnose and repair hardware, software and network problems ensuring minimum downtime.
- Develop and deploy software application packages for desktop computers.
- Respond to helpdesk emails, voicemails, and phone calls.
- Developed and facilitated all day seminar for teachers and administrators on hardware, software and networking components using a PowerPoint presentation; improved knowledge and efficiency.
- Assist the auditorium manager with technical setup and operations.

## Education

Walsh College

Troy, MI

**Bachelor of Business Administration in Business Information Technology**

2006

GPA: **3.760** – *Magna Cum Laude*

Oakland Community College

Royal Oak, MI

**Associates Degree in Business Administration**

2004

GPA: **3.735** – *Magna Cum Laude*

Center for the Advanced Studies and the Arts (CASA)

Oak Park, MI

Completed two-year program for Cisco Certified Network Associate (CCNA)

2002

GPA: **4.0**

## Community Involvement

Homeowners' Association of Hampton

Rochester Hills, MI

**President and Webmaster**

2015-Present

Property Owners' Association of Hampton

Rochester Hills, MI

**Board Member**

2016-Present

Public Safety and Infrastructure Technical Review Committee

Rochester Hills, MI

**Member Appointed by City Council**

2015-Present

Hampton Elementary School Parent-Teacher Association

Rochester Hills, MI

**Active Member**

2015-Present