#### VENDOR RECOMMENDATIONS FOR COUNCIL CONSIDERATION

### **WASTE AND RECYCLING PROGRAM**



#### **OVERVIEW**

- Background
- Procurement Process
- Recommended Program
- Key Program Features
- Action Items



#### **BACKGROUND**

- Initial 10 Yr Contract (5+5) Ends March 31, 2019
- Allied Waste was Original Contractor
- Industry Continues to Churn Less Competition
- Lots of Turnover in Commercial Drivers Market
- Has Caused issues with Missed Pickups/Complaints
- Challenges in Recycling Market
- Refresh Needed in Recycling Rewards System
- 10 Years of Positive Results with Lessons Learned



#### PROCUREMENT PROCESS - PREP AND RFP

- Procurement Committee Organized
- Reviewed Current Contractor Performance
- Documented Gaps
- Developed RFP to Address Gaps
- Included Options on Recycling and Rewards
- Recruited Pool of Potential Vendors from Region
- Released RFP, Pre-Proposal Meeting, Q&A Process



## PROCUREMENT PROCESS - RESPONSES/BAFO

- Vendor Interviews After Proposals Submitted
  - Waste Management (WM)
  - Green For Life (GFL)
  - Republic Letter and No-Submittal
- Clarifying Questions and Updated Proposals
- Best and Final Offer Process (BAFO)
- Confirm Program Elements (GFL BAFO, SOCRRA & RB)
- Final Analysis and Recommendation



#### RECOMMENDED PROGRAM

- GFL as Collection and Disposal Contractor
  - Continue Collection Service with Upgrades
  - Includes Waste Disposal and Yard Waste Composting
  - Deliver Recyclables to City Designated Processor
- Recycling Processing Contract with SOCRRA
  - Intergovernmental Contract with the Authority
  - Added Benefits for City Residents (drop-offs, etc.)
- Recycling Rewards Contract with RecycleBank
- Green City Initiative



#### **KEY PROGRAM FEATURES - MUCH STAYS SAME**

- 4 Days of Collection Friday for Holiday Shift
- Carts for Waste and Recycling
- Same Great List of Acceptable Recyclables
- RecycleBank Rewards Program Continues
- Yard Waste Pickup During Season
- Free Christmas Tree Pickup
- Senior and Pre-Pay and SnowBird Discounts
- Same Single Hauler Benefits Safer Streets, Lower Cost



#### **KEY PROGRAM FEATURES - KEY CHANGES**

- Discounts Can't be Stacked Have to Choose
- City Management of RecycleBank Rewards
- City Direct Contracting for Recycling Processing
- Added SOCRRA Resident Benefits
  - Free Drop-off for Additional Recyclables, Document Shredding,
    Big Loads of Cardboard, etc.
  - Drop-off of Household Hazardous Waste and E-Scrap at No Cost to Resident (charge to City)
  - Free Compost Pick-up at City Designated Location
  - For-Fee Drop-off of Household Waste, Bulk Items



#### **KEY PROGRAM FEATURES - NEW FEATURES**

- New Veteran's Discount
- New SOCRRA Drop-off Services for Residents
- SOCRRA Support for Outreach/MRF Tours
- Green Initiative Improved Recycling at City Parks
- Improved RecycleBank Rewards Program
- Added Community Rewards Donation Options
- All Trucks are New Quieter with Lower Emissions
- All Trucks Have GPS for Better Service Tracking



### **KEY PROGRAM FEATURES - PROGRAM PRICING**

Year 1:	\$55.75 Per Quarter per Household*
Year 2:	\$57.33 Per Quarter per Household
Year 3:	\$58.97 Per Quarter per Household
Year 4:	\$60.65 Per Quarter per Household
Year 5:	\$62.38 Per Quarter per Household

Program Includes 5 Year Contract with Known Pricing (no Fuel Escalation this Time)— and a 5 Year Renewal Option for the City



# **SUMMARY – WIN/WIN FOR ROCHESTER HILLS**

- Comprehensive Service Expanded in Key Areas
- Most Innovative Recycling Program in the Region
- Discounts up to 5%
- Guaranteed Pricing for 5 Years
- Monday Thursday Collection
- Safer and Quieter Streets
- Improved Community Appearance
- RecycleBank Rewards Program
- Local Economic Stimulus
- \$55.75 per Quarter About the Same as 10 Years ago \*
- Green Initiative for Comprehensive City Park Recycling Program



#### **ITEMS FOR COUNCIL ACTION**

#### SUMMARY OF RECOMMENDATIONS

- Approval of Contracts and Rates:
  - GFL for Collection, Disposal and Composting
  - SOCRRA for Recycling Processing
  - RecycleBank for Recycling Incentive
- Authorization for Solid Waste Fund

