| | Citywide Printing Services RFP-RH-021-0020 | Accuform Printing & Graphics, Inc. | Image Printing Inc. |
|-------------------|---|---|--|
| | | 7231 Southfield Rd. | 1902 Crooks Rd. |
| _ | | Detroit, MI 48228 | Royal Oak, MI 48073 |
| ecti | ion 1 | Proposed Price | Proposed Price |
| | Brochures & Inserts: | | |
| a. | Van Hoosen Jones Stoney Creek Cemetery Black plus four color, 2 sides | | |
| 1 | Lot 500 | \$118.00 | \$99.00 |
| | Lot 1,000 | \$189.00 | \$158.00 |
| h | Lot 5,000 Van Hoosen Jones Stoney Creek Cem. Insert | \$398.00 | \$390.00 |
| υ. | Black, 2 sides | | |
| | Lot 500 | \$39.00 | \$42.00 |
| 4 | Lot 1,000 Lot 5,000 | \$54.00 \$179.00 | \$55.00 \$175.00 |
| c. | Rochester Hills Museum at Van Hoosen Farm | Ψ17.00 | ψ173.00 |
| | Black plus 4 colors, 2 sides | tha so oo | 0105.00 |
| 4 | Lot 500 Lot 1,000 | \$269.00 \$398.00 | \$125.00 \$235.00 |
| ł | Lot 5,000 | \$789.00 | \$475.00 |
| $\prod_{i=1}^{n}$ | Process used to create brochures | Offset | Offset |
| | Water and Sewer Billing Inserts Acknowledge Attachment B | Yes | Yes |
| | 1. Deer Survey Brochure | | 100 |
| | Lot 5,000 | \$397.00 | \$239.00 |
| \dashv | Lot 10,000 Lot 20,000 | \$569.00 \$898.00 | \$441.00 \$875.00 |
| Ħ | 2. Mailer | | |
|] | Lot 5,000 | \$398.00 | \$330.00 |
| - | Lot 10,000 Lot 20,000 | \$579.00 \$899.00 | \$550.00 \$742.50 |
| † | 3. Mailer with Magnet | | + · · - · - · |
| J | Lot 5,000 | \$2,470.00 | \$1,320.00 |
| ┩ | Lot 10,000 Lot 20,000 | \$3,900.00 \$6,400.00 | \$2,475.00 \$4,400.00 |
| | ion 2 | . , | . , |
| J | Newsletters and Booklets: | | |
| | Hills Herald or Van Hoosen Jones Stoney Creek Cemetery | #60 lb paper: | #70 lb paper: |
| ╛ | Black plus four color, 2 sides | | |
| | Lot 500 | \$899.00 | *see below |
| ł | Lot 1,000 Lot 5,000 | \$1,198.00 \$1,598.00 | *see below *see below |
| _ | Lot 500 (5 / 6 / 7 / 8 sheets) | | \$320 / \$422 / \$489 / \$569 |
| ł | Lot 1,000 (5 / 6 / 7 / 8 sheets) | | \$615 / \$804 / \$938 / \$1038 |
| | Lot 5,000 (5 / 6 / 7 / 8 sheets) | | \$2900 / \$3180 / \$3310 / \$3480 |
| 4 | Black, 2 sides | | |
| Ŧ | Lot 500 | \$298.00 | *see below |
| | Lot 1,000 | \$579.00 | *see below |
| _ | Lot 5,000 | \$1,898.00 | *see below |
| | Lot 500 (5 / 6 / 7 / 8 sheets) | | \$130 / \$150 / \$170 / \$180 |
| \dashv | Lot 1,000 (5 / 6 / 7 / 8 sheets) Lot 5,000 (5 / 6 / 7 / 8 sheets) | | \$180 / \$190 / \$200 / \$210 \$400 / \$410 / \$420 / \$430 |
| b. | Museum Visitor Newsletter | | ***** |
| | Black plus 4 colors, 2 sides Lot 500 | \$260,00 | \$200.00 |
| ł | Lot 1,000 | \$369.00 \$659.00 | \$290.00 \$565.00 |
| | Lot 5,000 | \$1,139.00 | \$1,380.00 |
| Э. | Annual Water Quality Report Black plus 4 colors, 2 sides | | |
| t | Lot 500 | \$198.00 | \$148.00 |
| | Lot 1,000 | \$349.00 | \$268.00 |
| 1 | Lot 5,000 Sponsorship Opportunity Guide | \$599.00 | \$572.00 |
| + | Black plus 4 colors, 2 sides | | <u> </u> |
|] | Lot 500 | \$598.00 | \$260.00 |
| \dashv | Lot 1,000 Lot 5,000 | \$698.00 \$1,398.00 | \$470.00 \$1,380.00 |
| e. | Annual Financial Summary Report | . , | . , |
| 4 | Black plus 4 colors, 2 sides Lot 500 | \$300.00 | \$360.00 |
| ┩ | Lot 1,000 | \$399.00 \$499.00 | \$360.00 \$640.00 |
|] | Lot 5,000 | \$1,095.00 | \$1,710.00 |
| | School Tour Handout Black plus 4 colors, 2 sides | | |
| í. | Lot 500 | \$189.00 | \$140.00 |
| ſ. | | \$329.00 | \$260.00 |
| | Lot 1,000 | | |
| í. - | Lot 5,000 | \$498.00 | \$532.00 Offset |
| | | | \$532.00 Offset |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: | \$498.00 | U |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR | \$498.00 | L: |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: | \$498.00 | L: |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 | \$498.00 Offset \$98.00 \$149.00 | \$40.00 \$60.00 |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 | \$498.00 Offset \$98.00 | \$40.00 |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 | \$498.00 Offset \$98.00 \$149.00 | \$40.00 \$60.00 |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 500 Lot 1,000 | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 |
| ecti | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 5,000 Lot 5,000 Lot 1,000 Lot 5,000 | \$498.00 Offset \$98.00 \$149.00 \$559.00 | \$40.00 \$60.00 \$180.00 \$50.00 |
| ecti a. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 500 Lot 1,000 | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 |
| o. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 A Dot 1,000 A Dot 1,000 A Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 |
| a. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 A S Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing Lot 500 Lot 5,000 | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 |
| a. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 A Dot 1,000 A Dot 1,000 A Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 |
| a. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 5,000 3 Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 \$129.00 \$199.00 \$859.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 \$42.00 \$72.00 \$170.00 |
| a. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 5,000 3 Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Black, two side Printing Lot 500 | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 \$129.00 \$1199.00 \$859.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 \$42.00 \$72.00 \$170.00 |
| a. b. | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 5,000 3 Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 \$129.00 \$199.00 \$859.00 \$149.00 \$249.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 \$42.00 \$72.00 \$170.00 \$60.00 \$70.00 |
| b. 1 | Lot 5,000 Process used to create newsletters: ion 3 Forms: 2 Part NCR Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side printing Lot 500 Lot 1,000 Lot 5,000 3 Part NCR Size 8.5"x11" White, yellow, pink Black, one side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 5,000 Black, two side Printing Lot 500 Lot 1,000 Lot 1,000 Lot 1,000 | \$498.00 Offset \$98.00 \$149.00 \$559.00 \$139.00 \$189.00 \$679.00 \$129.00 \$1199.00 \$859.00 | \$40.00 \$60.00 \$180.00 \$50.00 \$70.00 \$200.00 \$42.00 \$72.00 \$170.00 |

| T | Citywide Printing Services RFP-RH-021-0020 | Accuform Printing & Graphics, Inc | . Image Printing Inc. |
|------------------|--|-----------------------------------|-----------------------|
| $\overline{}$ | | 7231 Southfield Rd. | 1902 Crooks Rd. |
| Ļ | 1.1000 | Detroit, MI 48228 | Royal Oak, MI 48073 |
| ╁ | Lot 1,000 Lot 5,000 | \$139.00 \$459.00 | \$65.00 \$170.00 |
| | Black, two side Printing | | |
| ╄ | Lot 500 Lot 1,000 | \$99.00 \$189.00 | \$49.00 \$71.00 |
| | Lot 5,000 | \$759.00 | \$195.00 |
| 3 | Size 4.25" x 11: White, yellow, pink Black, one side Printing | | |
| \vdash | Lot 500 | \$79.00 | \$50.00 |
| | Lot 1,000 | \$129.00 | \$65.00 |
| ╀ | Lot 5,000 Black, two side Printing | \$449.00 | \$170.00 |
| | Lot 500 | \$129.00 | \$59.00 |
| ╄ | Lot 1,000 Lot 5,000 | \$179.00 \$549.00 | \$71.00 \$195.00 |
| c. | 4 Part NCR: | φ3+7.00 | φ193.00 |
| 1 | Size 8.5" x 11" White, yellow, pink, goldenrod | | |
| ╄ | Black, one side Printing Lot 500 | \$169.00 | \$59.00 |
| \vdash | Lot 1,000 | \$279.00 | \$79.00 |
| I | Lot 5,000 | \$1,249.00 | \$330.00 |
| ╀ | Black, two side Printing Lot 500 | \$198.00 | \$65.00 |
| | Lot 1,000 | \$349.00 | \$81.00 |
| 12 | Lot 5,000 Size 5.5" x 8.5" White, pink, yellow, blue | \$1,349.00 | \$299.00 |
| 1 | Black, one side Printing | <u> </u> | |
| F | Lot 500 | \$89.00 | \$60.00 |
| + | Lot 1,000 Lot 5,000 | \$149.00 \$498.00 | \$78.00 \$279.00 |
| T | Black, two side Printing | | |
| ╄ | Lot 500 Lot 1,000 | \$139.00 \$189.00 | \$69.00 \$85.00 |
| + | Lot 1,000 Lot 5,000 | \$598.00 | \$249.00 |
| Sect | ion 4 "First Class Mail" Labels": | | |
| \vdash | "First Class Mail" Labels": Lot 1,000 | \$98.00 | \$52.00 |
| Sect | ion 5 | 77000 | |
| L | Property Tags: | #31.00 | tas oo |
| + | Lot 250 Lot 500 | \$21.00 \$29.00 | \$35.00 \$60.00 |
| Ţ | Lot 1,000 | \$49.00 | \$110.00 |
| sect | Reflective Property Labels for Fire Dept.: | + | + |
| \vdash | Roll 100 | \$199.00 | \$131.00 |
| L | Roll 300 | \$249.00 | \$150.00 |
| L Sec | Roll 500 | \$289.00 | \$168.90 |
| | Bounded Books: | | |
| Γ | AFSCME, Local 2494 | | |
| \vdash | Lot 100 Lot 200 | \$218.00 | \$150.00 |
| + | AFSCME, Local 1917.28 | \$259.00 | \$260.00 |
| F | Lot 100 Lot 200 | \$189.00 | \$260.00 |
| Sec ¹ | tion 8 | \$329.00 | \$560.00 |
| Γ | Tabs: | | |
| | 13 tab total (7 bank) | | |
| | Lot 100 | \$399.00 | \$120.00 |
| + | Lot 500 | \$1,179.00 | \$500.00 |
| + | 13 tab total (6 bank) Lot 100 | \$349.00 | \$135.00 |
| + | Lot 100 Lot 500 | \$1,090.00 | \$515.00 |
| Sect | ion 9 | | |
| \vdash | Door Hangers: Lot 500 | 00 082 | \$34.00 |
| † | Lot 1,000 | \$89.00 \$129.00 | \$34.00 \$44.00 |
| | Lot 2,500 | \$189.00 | \$106.00 |
| sect | ion 10 Letterhead: | + | |
| T | City Hall Version | <u> </u> | |
| Ļ | Lot 15,000 Lot 25,000 | \$549.00 \$750.00 | \$47.00 \$41.00 |
| + | Lot 25,000 Lot 50,000 | \$759.00 \$1,298.00 | \$41.00 \$38.00 |
| T | Fire Department Version | | |
| \vdash | Lot 5,000 Lot 10,000 | \$329.00 \$429.00 | \$67.00 \$52.00 |
| t | Lot 20,000 | \$659.00 | \$45.00 |
| Sect | ion 11 | | |
| \vdash | Letterhead: Museum | 1 | |
| + | Lot 10,000 | \$259.00 | \$40.00 |
| | Lot 20,000 | \$439.00 | \$37.00 |
| sect | Envelopes - Matching item 10: | + | |
| + | City Hall Version | + | |
| I | Lot 20,000 | \$1,198.00 | \$47.10 |
| + | Lot 35,000 Fire Department Version | \$1,998.00 | \$44.00 |
| \perp | Lot 5,000 | \$385.00 | \$71.00 |
| L | Lot 10,000 | \$675.00 | \$61.00 |
| L | Oakland County Sheriff's Office Version Lot 5,000 | \$385.00 | \$71.00 |
| Т | Lot 10,000 | \$675.00 | \$61.00 |
| E | ion 13 | | |
| Sect | | | |
| Sect | Envelopes - Matching item 11: | | |
| Sect | | \$289.00 \$559.00 | \$45.00 \$42.00 |

| | 021-0020 | Accuform Printing & Graphics, Inc. | Image Printing Inc. |
|------------------|---|--|---|
| | | 7231 Southfield Rd. | 1902 Crooks Rd. |
| | | Detroit, MI 48228 | Royal Oak, MI 48073 |
| Envelopes | Window: | | |
| | 5,000 | \$249.00 | \$39.00 |
| | 10,000 | \$449.00 | \$40.00 |
| ction 15 | | | |
| Routing S Lot | - | \$389.00 | \$340.00 |
| ction 16 | 300 | \$389.00 | \$340.00 |
| Business (| ards. | | |
| | of 500 | \$19.00 | \$42.00 |
| | of 75 | \$24.00 | \$39.00 |
| ction 17 | | | |
| Folded In | | | |
| | 5,000 | \$279.00 | \$47.00 |
| ction 18 | | | |
| Mayor's (| 2 ard: 1,000 | ¢110.00 | \$150.00 |
| | 2,500 | \$118.00 \$229.00 | \$150.00 \$119.00 |
| ction 19 | 2,300 | \$229.00 | \$119.00 |
| Mayor's F | Envelopes: | | |
| | 1,000 | \$198.00 | \$190.00 quoted w/bleeds |
| Lot | 2,500 | \$389.00 | \$105.00 quoted w/bleeds |
| ction 20 | | | |
| Museum's | Donation Envelopes: | | |
| | 1,000 | \$129.00 | \$57.00 |
| | 2,500 | \$298.00 | \$50.00 |
| ction 21 | | | |
| | et Presentation Folder: | \$500.00 | \$250,00 |
| | 1,000 5,000 | \$599.00 \$1,600.00 | \$860.00 |
| ction 22 | 5,000 | \$1,699.00 | \$500.00 |
| | r Wrappers: | | 1 |
| | 1,000 | \$79.00 | \$31.00 |
| | 5,000 | \$279.00 | \$28.00 |
| ction 23 | | | |
| City Logo | | | |
| | 1,000 | \$199.00 | \$289.00 |
| | 5,000 | \$529.00 | \$92.80 |
| Convince | 2. Dinding Design P | A data in Co. | ¢22.00 |
| 100 | & Binding Budget Book: (approx. 25-30 per year | Add't information needed to quote | \$33.90 |
| ction 25 | (approx. 25-30 per year | | 1 |
| ction 25 | | | |
| Full Color | · Copying: | | |
| | tock Letter - per page cost | \$0.25 | \$0.20 |
| 80# Cardst | tock Letter - per page cost | \$0.27 | \$0.24 |
| 100# Card | stock Letter - per page cost | \$0.28 | \$0.27 |
| | | | |
| EXTRA (| | | |
| Stapling (p | | \$0.03 | n/c |
| | per) | \$5.00 per 100 | \$0.01 per pad |
| Collating (| per sneet) er) | \$0.05 \$0.05 per 100 | n/c .01 per 100 |
| | m (per) | \$1.00 per 100 \$1.00 per 100 | .01 per 1000 |
| Folding (pe | | \$0.060 | n/c |
| | ap (per wrap) | \$0.35 | \$0.01 |
| | erforation (per 100 sheets) | \$15.00 | n/c |
| | mb Binding -1" (per comb) | \$1.50 | \$0.05 |
| | Change (per change) | \$35.00 | n/c |
| | hrg for emergency jobs (per job) | \$0.00 | \$10.00 |
| | esign Services (per hour) | \$35.00 | \$45.00 |
| | f finished project: | | |
| To variou | s City Bldg Locat. (per delivery) | \$0.00 | n/c |
| | er locations (per delivery) | \$0.00 | n/c |
| | dished/years in business | 1969 Did not Specify | 1998 Corporation |
| | rganization remployees | 17 full-time and 4 part-time | Corporation 10 full-time and 5 part-time |
| | yrs. proving printing svs? | 50+ | 23 |
| maily | , p-2g printing 010. | Gail Johnson 313-271-5600 | Rod Prisbe 586-242-9399 |
| Name of c | ustomer service rep: | gailjohnson@accuform.net | rod@aioffice.com |
| | nnel responsible: | John D'Angelo | Rod Prisbe |
| person | | Jeff Gatt | Kat Tufts |
| | | Gail Johnson | Tammy Crook |
| | | Paul Johnson | 1 |
| | | la u i i i | 1 |
| How many | current clients: | 48 online demand & 14,800 client total. | 65 |
| _ | | - · | |
| References | | References Provided. | References Provided. |
| | ow the printing services of your firm | From graphic to print to finishing to | They are a local business that is capable |
| address the | e needs of the City of RH | delivery. Just-in-time, on-demand, customer online ordering system offered to | fast turnaround with high quality and ve fair pricing. They understand the needs |
| | | the City of Rochester Hills at no charge. | the City. |
| 1 | | | 1 |
| | | | 1 |
| | | DY/A | DY. |
| Any subco | | N/A | No |
| If yes, ider | | 1 | ** 4 |
| - | w/other customers for same type of | Accuform has small to Fortune 500 | Has 41 years of printing knowledge. F |
| services | | companies. Current municipalities: | pre-press to press work. They have ove |
| | | DDOT, City of Detroit, City of Novi, City | 20 years of cost control/containment. |
| Detail on i | nvoice | of Romulus and soon City of Taylor. Full Description, Quantity, Investment, | |
| Detail on i | HIVOICE | P.O., Release | 1 |
| | | 1.O., Kolease | 1 |
| | | | 1 |
| | | | 1 |
| | | | 1 |
| | | | |
| | | | |
| Has a sam | ple invoice been attached? | Yes List provided | Yes List provided |

| Citywide Printing Services | | |
|---|--|---|
| RFP-RH-021-0020 | Accuform Printing & Graphics, Inc. | Image Printing Inc. |
| | 7231 Southfield Rd. | 1902 Crooks Rd. |
| | Detroit, MI 48228 | Royal Oak, MI 48073 |
| | Delion, 111 10220 | - |
| Typical turnover time? Can a 24-hour turnaround time be met? | Most projects are 24-72 hours, 24 hour turn around is usually available after production approval. | They can handle 24 and 48 hour turnaround. |
| | | |
| Format preferred to receive projects: | Phone, Fax, email, Accuform Website, on- line custom web-to-print store front. | Preferred method for artwork files is email/EDS, Jpeg or PDF. They also accepartwork on discs. |
| Process to delivery/pick-up: | Has their own logistics department, their own delivery rucks. John D'Angelo will advise City when pickups and deliveries are to be made. | Their truck delivers all jobs. They also pickup same day for all rush orders. |
| List of other services | Signage, mailing, ballot printing, Tax & Water bill printing. | Copy paper, toners, banners, signs and promotional products. |
| | | |
| How are Vendor errors handled | The order will be replaced immediately. | No charge to the City, and 24 hour turnaround time. |
| How are Vendor errors handled How are City errors handled | The order will be replaced immediately. Order will be replaced at Accuform's cost investment. | |
| | Order will be replaced at Accuform's cost | turnaround time. Errors would be reprinted at their paper |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 months |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. Yes | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 months. Yes, next business day. |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? Will written quotes be provided for each job | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 month Yes, next business day. Yes, with delivery times, proofs, paper |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? Will written quotes be provided for each job submitted? What information provided in quote? | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. Yes Yes | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 month Yes, next business day. Yes, with delivery times, proofs, paper stock, ink colors and pricing. |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? Will written quotes be provided for each job | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. Yes | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 month Yes, next business day. Yes, with delivery times, proofs, paper |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? Will written quotes be provided for each job submitted? What information provided in quote? ? printing process(sheet feed or web press) | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. Yes Yes Sheet fed mostly. Also to be used Web & Digital. | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 month Yes, next business day. Yes, with delivery times, proofs, paper stock, ink colors and pricing. Sheet feed, offset, web and digital. |
| How are City errors handled Will files be maintained to allow jobs to be reproduced as necessary: If yes, how long? Stock samples provided upon request? Will written quotes be provided for each job submitted? What information provided in quote?? printing process(sheet feed or web press) Sample of each item listed provided? | Order will be replaced at Accuform's cost investment. Yes, 24/7, you will have access to track orders, reference history of orders. Yes Yes Sheet fed mostly. Also to be used Web & Digital. | turnaround time. Errors would be reprinted at their paper cost only. All files will be maintained for 36 month Yes, next business day. Yes, with delivery times, proofs, paper stock, ink colors and pricing. Sheet feed, offset, web and digital. |
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