

Rochester Hills

1000 Rochester Hills Dr Rochester Hills, MI 48309 (248) 656-4600 Home Page: www.rochesterhills.org

Master

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Strategic Goals & Objectives.pdf, 2021 City Council

Strategic Goals & Objectives [Redlined].pdf

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Title

Strategic Planning and Policy Review Committee's Recommendation to City Council

Body

Resolved, that the Rochester Hills City Council establish the following as its Fiscal Year 2021 Goals and Objectives:

1. GOAL: PUBLIC SAFETY

Protect the residents, businesses, and visitors of Rochester Hills by providing high quality public safety.

Objective: Continue to monitor Fire's Funding Structure to ensure long-term viability.

Objective: Continue to examine current levels of police service for effectiveness and efficiency.

Objective: Continue to implement the Fire Department Strategic Plan.

2. GOAL: FISCAL MANAGEMENT

Establish policies for fiscal responsibility that ensure short and long-term prosperity through effective fiscal planning and efficient management of taxpayer assets.

Objective: Continue the policy of conservatively forecasting revenues, expenses, and critical factors for up to the next seven years on a rolling basis. Continue long-term strategic analysis of the years beyond.

Objective: Continue to adopt a three-year budget plan.

Objective: Monitor the efficiency and effectiveness of the City's internal financial controls to provide proper safeguarding of the City's assets.

3. GOAL: INFRASTRUCTURE MANAGEMENT

Provide reliable, safe, and effective infrastructure (roadways, utilities, buildings, etc...) throughout the City.

Objective: Continue neighborhood storm water education programs (including HOA leadership).

Objective: Continue sump pump discharge inspection program (sanitary vs. storm drain).

Objective: Review condition of existing City facilities to ensure they are aesthetically pleasing and optimize administrative efficiency so that both our residents and employees feel valued.

Objective: Continue cross connection education program.

4. GOAL: ECONOMIC / TAX BASE

Retain investment, maintain the tax and employment base, support redevelopment, and uphold high property values in the City.

Objective: Continue to attract and retain businesses. This includes businesses that focus on R&D, High-Tech, and other types of businesses, including small businesses.

Objective: Continue to enforce policies and ordinances for the maintenance of existing residential and commercial buildings.

Objective: Continue implementation of the Auburn Road Corridor Redevelopment Plan.

Objective: Support diversification of available housing stock, including the encouragement of mixed-use properties.

5. GOAL: COMMUNITY / NEIGHBORHOODS

Protect the family-oriented community from adverse events and conditions by strategic planning and proactive management in all aspects of municipal governance.

Objective: Develop and implement a comprehensive notification system to alert residents of emergency situations.

Objective: Maintain and improve relationships with homeowner associations/neighborhoods to further neighborhood stability to make the community a better place to live.

Objective: Continue to implement code enforcement/blight ordinance effectively to preserve existing neighborhoods.

Objective: Continue to evaluate and make recommendation(s) to reduce the adverse impact of wildlife population in the City, and educate HOA leadership and homeowners.

6. GOAL: CITY WORKFORCE

Attract and retain qualified, responsive, and innovative workforce.

Objective: Continue to offer competitive compensation and benefit programs.

Objective: Encourage and support training and continuing education to retain and maximize talent.

Objective: Use social media and other targeted outlets to attract best prospects, including diverse candidates.

Objective: Build a pipeline of skilled workers through proactive partnerships and internship programs.

Objective: Provide diversity, equity, and inclusion in the hiring and promotion process, and within the City's workforce culture.

7. GOAL: EFFECTIVE GOVERNANCE

Provide clear policy direction to Administration for the execution of City programs and services to ensure the

efficient use of taxpayer funds.

Objective: Annual review and update of Emergency Operating Plan by staff and City Council.

Objective: Promote cooperative purchases with other communities, i.e. MITN.

Objective: Encourage administration to identify grants and/or opportunities to share project costs with other

agencies.

Objective: Explore opportunities for new public/private partnerships, and possibilities for consolidation of City

services.

8. GOAL: COMMUNITY TRUST & PARTICIPATION

Promote effective communication between City Council, administration, residents, businesses, and visitors so that decisions reflect the community's desires and expectations.

Objective: Utilize technology to further enhance communication with residents, and allow for online delivery of certain services.

Objective: Maintain and improve openness and transparency in conducting City business by way of cable broadcast and web cast of City Council meetings, and accessibility to City documents.

Objective: Acknowledge and promote diversity, equity, and inclusion.

Objective: Continue notification of new developments to ensure that neighboring property owners are advised.

Objective: Continue the policy of bi-annual public input via a community survey.

Objective: Involve youth in leadership growth and in the development of City's future by way of encouraging their participation on the Rochester Hills Government Youth Council.

9. GOAL: RECREATION, PARKS, CULTURAL

Preserve the City of Rochester Hills' natural resources and recreational character.

Objective: Review the short and long-term needs of the Park system to promote the City's quality of life, and provide a plan to meet those needs, including funding.

Objective: Examine alternate funding sources for park development.

Objective: Continue maintenance program of acquired Green Space and natural feature City owned property.

10. GOAL: ENVIRONMENT

Promote conservation of water, electricity, etc.

Objective: Continue education on and enforcement of the City's Automatic Irrigation Systems ordinance. **Objective:** Review potential for the expansion of green programs within the City, and encourage vendor participation.

Objective: Support green initiatives and resource efficiencies.